

Alyssa M. Pandolfo

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EDUCATION

- London School of Economics** Expected November 2025
PhD Psychological and Behavioral Science
Thesis: Conceptualizing and assessing safety listening in organizations
- London School of Economics** 2018
MSc Organizational and Social Psychology, Distinction
Thesis: Social norms' influence on safety voice behavior: An experimental study
- Ivey Business School, Western University** 2017
BA Honors Business Administration
- Western University** 2017
BA Honors Specialization in Psychology, Distinction
Thesis: What is the "cognitive" in cognitive diversity? Investigating the convergent validity of cognitive diversity measures

JOURNAL PUBLICATIONS

- Pandolfo, A. M.**, Reader, T. W., & Gillespie, A. Safety listening in high-risk situations: A qualitative analysis of responses to safety voice in aviation. *Risk Analysis*. [[pdf](#)] [[data](#)]
- Pandolfo, A. M.**, Reader, T. W., & Gillespie, A. The Ecological Assessment of Responses to Speaking-up (EARS) tool - development and reliability testing of a method for coding safety listening behavior in naturalistic conversations. *Frontiers in Public Health*. [[pdf](#)]
- Pandolfo, A. M.**, Reader, T. W., & Gillespie, A. (2025). Safety listening in organizations: An integrated conceptual review. *Organizational Psychology Review*. [[pdf](#)] [[data](#)]
- Stewart, S.-J. F.*, **Pandolfo, A. M.*** [*joint first authors], Jani, Y., Moon, Z., Brealey, D., Enne, V. I., Livermore, D. M., Gant, V., Brett, S. J., Horne, R., & the INHALE WP3 Team. (2025). Guidelines vs mindlines: A qualitative investigation of how clinicians' beliefs influence the application of rapid molecular diagnostics in intensive care. *Antimicrobial Agents and Chemotherapy*. [[pdf](#)]
- Stewart, S.-J. F., **Pandolfo, A. M.**, Moon, Z., Jani, Y., Brett, S. J., Brealey, D., Singh, S., Enne, V. I., Livermore, D. L., Gant, V., Horne, R., & the INHALE WP3 Team. (2024). UK clinicians' attitudes towards the application of molecular diagnostics to guide antibiotic use in ICU patients with pneumonias: A quantitative study. *Journal of Antimicrobial Chemotherapy*. [[pdf](#)]

- Pandolfo, A. M.,** Horne, R., Jani, Y., Reader, T. W., Bidad, N., Brealey, D., Enne, V. I., Livermore, D. M., Gant, V., Brett, S. J., & the INHALE WP2 Study Group. (2022). Understanding decisions about antibiotic prescribing in ICU: An application of the Necessity Concerns Framework. *BMJ Quality & Safety*. [pdf]
- Pandolfo, A. M.,** Horne, R., Jani, Y., Reader, T. W., Bidad, N., Brealey, D., Enne, V. I., Livermore, D. M., Gant, V., Brett, S. J., & the INHALE WP2 Study Group. (2021). Intensivists' beliefs about rapid multiplex molecular diagnostic testing and its potential role in improving prescribing decisions and antimicrobial stewardship: A qualitative study. *Antimicrobial Resistance & Infection Control*. [pdf]
- Jared, D. J., & **Pandolfo, A. M.** (2021). The effect of speaker age on the perception of ironic insults. *Canadian Journal of Experimental Psychology*. [pdf]
- High, J., Enne, V. I., Barber, J., Brealey, D., Turner, D. A., Horne, R., Peters, M., Dhesi, Z., Wagner, A. P., **Pandolfo, A. M.**, Stirling, S., Russell, C., O'Grady, J., Swart, A. M., Gant, V., Livermore, D. M., & the INHALE WP3 Study Group. (2021). INHALE – The impact of using FilmArray Pneumonia Panel molecular diagnostics for hospital-acquired and ventilator-associated pneumonia on antimicrobial stewardship and patient outcomes in UK critical care: Study protocol for a multicentre randomised controlled trial. *Trials*. [pdf]

MANUSCRIPTS UNDER REVIEW OR REVISION

- Stewart, S.-J. F., Enne, V. I., **Pandolfo, A. M.**, Jani, Y. H., Reader, T. W., Bidad, N., Brealey, D., Brett, S. J., Livermore, D. M., Gant, V., Horne, R., & the INHALE WP4 Study Group. Machine says yes, Doctor says no: An ecological momentary assessment analysis of clinicians' perceptions of, and actual antibiotic prescribing behaviour in intensive care. Under review at *Intensive Care Medicine*.

SELECTED WORKS IN PROGRESS

- Pandolfo, A. M.,** Goddard, A., Reader, T. W., & Gillespie, A. Opening the black box: Safety voice and listening improve team situation awareness and aviation accident safety.
- Pandolfo, A. M.,** Reader, T. W., & Gillespie, A. Rebalancing the methodological scales: Textual data as a window integrating naturally occurring behaviour in psychology.

CONFERENCE PRESENTATIONS

- Pandolfo, A. M.,** Reader, T. W., & Gillespie, A. Developing a reliable safety listening taxonomy and testing it in aviation.

- European Association of Work and Organizational Psychology Congress (Presentation), May 2025

- Pandolfo, A. M.,** Reader, T. W., & Gillespie, A. What does safety listening sound like? A qualitative analysis of responses to safety voice in aviation.

- European Association of Work and Organizational Psychology Congress (Presentation), May 2025
- Society for Industrial and Organizational Psychology Annual Conference (Poster), April 2024
- Cultural Psychology Network Meeting (Presentation), June 2023

Stewart, S.-J. F., Horne, R., **Pandolfo, A. M.**, Enne, V. I., Gant, V., & Livermore, D. M. Machine says yes, doctor says no: A qualitative exploration of antibiotic prescribing in intensive care.

- European Health Psychology Society Conference (Presentation), September 2024

Pandolfo, A. M., Reader, T. W., & Gillespie, A. Safety listening in organizations: An integrated conceptual review.

- Society for Industrial and Organizational Psychology Annual Conference (Poster), April 2024
- Cultural Psychology Network Meeting (Presentation), December 2023
- European Association of Work and Organizational Psychology Congress (Presentation), May 2023

Stewart, S. J., **Pandolfo, A. M.**, Enne, V. I., Russell, C., Moon, Z., Jani, Y., Brett, S. J., Brealey, D., Singh, S., Livermore, D. M., Gant, V., Horne, R., & the INHALE WP3 Study Group. ICU clinicians' perceptions of rapid multiplex PCR for diagnosis of pneumonia and barriers to application in practice: An INHALE trial sub-study.

- European Congress of Clinical Microbiology and Infectious Diseases Conference (Poster), April 2023

Pandolfo, A. M., Horne, R., Jani, Y., Moon, Z., Brealey, D., Enne, V. I., Livermore, D. M., Gant, V., Brett, S. J., & the INHALE WP3 Study Group. Understanding ICU clinicians' beliefs of rapid multiplex molecular diagnostic tests in clinical practice: a qualitative application of the Necessity Concerns Framework.

- European Congress of Clinical Microbiology and Infectious Diseases Conference (Presentation), April 2022.
- UCL Center of Behavior Change Virtual Conference (Presentation), November 2021.

Pandolfo, A. M., Stewart, S. J., Moon, Z., Jani, Y., Brett, S. J., Brealey, D., Singh, S., Enne, V., Livermore, D. M., Gant, V., Horne, R., & the INHALE WP3 Study Group. ICU clinicians' beliefs about prescribing broad-spectrum antibiotics and attitudes towards rapid molecular diagnostics within the context of COVID-19.

- European Congress of Clinical Microbiology and Infectious Diseases Conference (Poster), April 2022.
- European Congress of Clinical Microbiology and Infectious Diseases Virtual Conference (Presentation), July 2021.

Pandolfo, A. M., Horne, R., Jani, Y., Bidad, N., Brett, S.J., Reader, T.W., Brealey, D., Enne, V.I., Livermore, D.M., Gant, V., & the INHALE WP2 Study Group. Understanding prescribers' beliefs about molecular diagnostic tests as barriers and facilitators to test uptake in intensive care units: a qualitative study.

- European Congress of Clinical Microbiology and Infectious Diseases Virtual Conference (Presentation), July 2021.
- Microbiology @ UCL Virtual Symposium (Presentation), June 2021.

Pandolfo, A. M., Horne, R., Brett, S.J., Reader, T.W., Jani, Y., Bidad, N., & the INHALE WP2 Study Group. Understanding antibiotic prescribing behavior in ICU: “*Erring on the side of caution*”.

- International Society for Medication Adherence Virtual Conference (Poster), November 2020.
- Virtual International Symposium on Intensive Care and Emergency Medicine (Poster), September 2020.

Pandolfo, A. M., & Molnar, A. Researching and conveying the students’ voice to inform practice and policy on improving digital capabilities.

- Change Agents Network Conference (Presentation), April 2018.

Pandolfo, A. M., & Allen, N. J. What is the ‘cognitive’ in cognitive diversity? Investigating the convergent validity of cognitive diversity measures.

- Canadian Psychological Association Convention (Poster), June 2017.

RESEARCH APPOINTMENTS

London School of Economics <i>Research Consultant</i>	2022-2024
University College London <i>Research Assistant for the INHALE clinical trial</i>	2018-2021
London School of Economics <i>Research Assistant</i>	2017-2018
Western University <i>Research Assistant</i>	2016-2017

GRANTS & FUNDING

LSE PhD Studentship (152,000 GBP)	2021-2025
LSE Travel Fund Grant (1,000 GBP)	2025
LSE Data Collection Fund Grant (2,800 GBP)	2024
Cultural Psychology Network Bursaries (520 EUR)	2023
LSE Travel Fund Grant (712 GBP)	2023
ECCMID Young Scientist Grant (500 EUR)	2021

NSERC Undergraduate Student Research Award grant (5,625 CAD)	2016
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AWARDS & HONORS

EAWOP Best 7-Minute Science Award shortlist	2022
Seikido Most Dedicated Student Award	2016
Robert V. Hicks Award for high academic achievement (2,500 CAD)	2014
Boston Consulting Group case competition (Third place)	2014
Dean's Honor List	2012-2014
Western Continuing Scholarship (5,000 CAD)	2012-2014

TEACHING EXPERIENCE

London School of Economics <i>Guest Teacher</i>	2025-Present
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- Conducted MSc-level lectures and seminars on Listening in Organizations and Well-being at Work.
- Served as academic mentor for ten MSc students.

London School of Economics <i>Graduate Teaching Assistant</i>	2022-2024
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- Solo-taught a series of research skills seminars to MSc students.
- Guest lectured and facilitated MSc-level seminars on organizational communication and decision-making.

Western University <i>Course Content Developer</i>	2017
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Western University <i>Lecturer's Assistant: Introduction to Business</i>	2015-2017
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MENTORSHIP EXPERIENCE

London School of Economics	2022-2025
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- Hired and supervised four MSc research assistants in transcribing and coding flight-deck conversation recordings.
- Supervised a MSc research assistant in data extraction for a systematic review.
- Held three hours of office hours per week to academically support MSc students.

PUBLIC ENGAGEMENT

University College London

2019-2021

- Disseminated research to members of the public at the Science Museum.
- Presented research findings to intensive care clinicians, microbiologists, and pharmacists.

PROFESSIONAL ACTIVITIES & AFFILIATIONS

Reviewer, *BMC Infectious Diseases*

2024-Present

Reviewer, *British Journal of Health Psychology*

2023-Present

Reviewer, *Journal of Occupational and Organizational Psychology*

2022-Present

ACADEMIC SERVICE

London School of Economics

2023-Present

- Organized conference speakers for 60 MSc students to learn about current political psychology research.
- Organized a movie night social for 60 MSc students.