

COPY ID NUMBERS FROM SUMMARY CONTACT SHEET			SAMPLE POINT NUMBER	ADDRESS NUMBER					INTERVIEWER NAME & NUMBER
ADDRESS:									
						TELEPHONE NUMBER			

INTERVIEWER TO CODE AGE AND GENDER OF TARGET CHILD	AGE		GENDER	
			Male	1
			Female	2

EU KIDS ONLINE II
Parent questionnaire –14/05/2010

- 201** **What is the age of [INSERT CHILD'S NAME]?**
CODE THE AGE OF CHILD TO BE INTERVIEWED. AGE HAS TO MATCH THE
INFORMATION FOR THE SELECTED CHILD CODED ON THE CONTACT SHEET

	Years-old
99	No answer

- 202** **And can I just check, how many children aged 0- 17 are there living in the household in total?**

WRITE IN NUMBER

	Children aged 0-17 years
99	No answer

- 203** **And which of the age groups are the other children in the household?**
SEVERAL ANSWERS POSSIBLE - CODE ALL THAT APPLY - SHOWCARD A

	0-4 years	1
	5-8 years	2
	9-16 years	3
	17 years	4
	No answer	99

204 **What is your age?**
 WRITE DOWN AGE

	Years-old
99	No answer

205 **INTERVIEWER CODE RESPONDENT GENDER**
 SINGLE CODE

Male	<u>1</u>
Female	<u>2</u>

= OLD PS4 MODIFIED

206 **What is your relationship to <SELECTED CHILD>?**
 ONLY ONE ANSWER POSSIBLE
 SHOWCARD **B**

Father/Mother	1
Step father/Step mother	2
Foster parent	3
Brother/sister (including adopted brother or sister)	4
Step-brother/sister (including half brother/sister, adopted, fostered)	5
Grand-parent	6
Other relative	7
Other non-relative (incl. lodgers)	8
No answer	99

207 **How many adults aged 18+ are there living in the household in total?**
 WRITE IN NUMBER

	Adults aged 18+ years
99	No answer

ASK ONLY IF MORE THAN 1 ADULT AGED 18+ AT **207**, OTHERS GO TO **209**

NEW QUESTION 208 **Would you consider the household to be a 1 or a 2-parent family?**
 ONLY ONE ANSWER POSSIBLE

IF THE RESPONDENT IS UNSURE (FOR EXAMPLE IT IS A RE-CONSTITUTED FAMILY), PLEASE PROBE AND ASK THE RESPONDENT TO CONSIDER IF THERE IS A SECOND ADULT AGED 18+ IN A PARENTAL/CARING ROLE: FOR EXAMPLE A STEP-PARENT/GRANDPARENT/LONG TERM PARTNER/OLDER SIBLING

1-Parent family	1
2-Parent family	2
Other	3
Don't know	88

ASK ALL

209 And please can you tell me what is the highest level of education you have completed? ONE ANSWER POSSIBLE - SHOWCARD C

ASK ALL WHO LIVE IN A TWO-PARENT FAMILY (CODE 2 AT 208) OTHERS GO TO QP4 211

210 And what is the highest level of education completed by the other parent/carer in the household?

ONLY ONE ANSWER POSSIBLE - SHOWCARD C AGAIN

	209 Respondent	210 2 nd Parent / carer
None/ Primary not completed	1	1
Primary School or equivalent	2	2
Intermediate/ Group/ Junior Cert or equivalent	3	3
Leaving certificate or equivalent	4	4
(Post leaving) Certificate or Diploma	5	5
Primary Degree	6	6
Postgraduate Higher Diploma/ Masters	7	7
PhD or equivalent	8	8
Don't know	88	88

***INTERVIEWER CHECK! PLEASE MAKE SURE YOU HAVE ASKED AND RECORDED RESPONSES TO QUESTIONS 209 AND 210 WHERE APPLICABLE ***

ASK ALL

211 What is the main language spoken at home
DO NOT READ OUT – PRECODES – ONLY ONE ANSWER POSSIBLE

Albanian	1	Irish	17
Arabic	2	Kurdish	18
Bulgarian	3	Lithuanian	19
Catalan	4	Norwegian	20
Croatian	5	Polish	21
Czech	6	Portuguese	22
Danish	7	Romanian	23
Dutch	8	Russian	24
English	9	Scottish	25
Estonian	10	Slovenian	26
Finnish	11	Spanish	27
French	12	Swedish	28
German	13	Turkish	29
Greek	14	Ukrainian	30
Hungarian	15	Welsh	31
Italian	16	Other (please specify)	32
		No answer	99

212 Would you say that [INSERT CHILD'S NAME] belongs to a group that is discriminated against in this country (for example, in terms of ethnicity, language, religion or other factors), or not really?
ONLY ONE ANSWER POSSIBLE

Yes	1
Partly	2
No	3
No answer	99

213	Does [INSERT CHILD'S NAME] have any of the following difficulties? SEVERAL ANSWERS - CODE ALL THAT APPLY SHOWCARD D	
A	Physical disability	1
B	Physical illness	2
C	Mental health difficulty	3
D	Behavioural difficulty	4
E	Learning difficulty	5
F	Other disability	6
	None of these	7
	Don't know	88

214 Thinking about [INSERT CHILD'S NAME], which of these things, if any, do you worry about a lot?

SEVERAL ANSWERS POSSIBLE - CODE ALL THAT APPLY - **SHOWCARD E**

A	How they are doing at school	1
B	Being treated in a hurtful or nasty way by other children	2
C	Drinking too much alcohol / taking drugs	3
E	Seeing inappropriate material on the internet	4
F	Being contacted by strangers on the internet	5
G	Their sexual activities	6
H	Being a victim of crime	7
I	Getting into trouble with the police	8
J	Being injured on the roads	9
	None of these	10
	Other	11
	Don't know	88

215 Do you personally use the internet?

ONLY ONE ANSWER POSSIBLE

Yes	1
No	2
No ANSWER	99

ASK ALL WHO PERSONALLY USE THE INTERNET (CODE 1 TO 215). OTHERS GOES TO 219

216 Do you use the internet in any of these places?

SEVERAL ANSWERS POSSIBLE - CODE ALL THAT APPLY - SHOWCARD F

At home	1
At work or college	2
From your mobile phone	3
Other	4
No answer	99

217 How often do you use the internet?

ONLY ONE ANSWER POSSIBLE - SHOWCARD G

Every day or almost every day	1
Once or twice a week	2
Once or twice a month	3
Less often	4
Don't know	88

218 How confident are you in using the internet?

ONLY ONE ANSWER POSSIBLE - SHOWCARD H

not at all confident	1
not very confident	2
fairly confident	3
very confident	4
No answer	99

ASK ALL

Now we would like to ask about <INSERT NAME OF TARGET CHILD>'s use of the internet.

219	As far as you are aware, in which of these places does [INSERT CHILD'S NAME] use the internet these days? Please say yes or no to each of the following			
		Yes	No	Don't know
A	<INSERT NAME OF TARGET CHILD>'s own bedroom (or other private room) at home	1	2	88
B	Living room (or other public room) at home	1	2	88
C	At school or college	1	2	88
D	In an internet café (cybercafé)	1	2	88
E	In a public library or other public place	1	2	88
F	At a friend's home	1	2	88
G	At a relative's home	1	2	88
H	When 'out and about' (e.g. via a mobile phone, iPod Touch, Blackberry)	1	2	88

Parents take different approaches to how their child uses the internet, and this depends on lots of things. We are interested in what you do in your family, thinking specifically about (INSERT NAME OF CHILD)

When answering these questions please think about ALL THE WAYS and ALL THE PLACES [INSERT NAME OF CHILD] uses the internet and tell us about what you (or your partner/other carer) do personally with [INSERT CHILD'S NAME].

INTERVIEWER NOTE, THAT FOR THE FOLLOWING QUESTIONS, FOR RESPONDENTS WHERE THERE ARE TWO PARENTS/CARERS IN THE HOUSEHOLD, PLEASE ASK THE RESPONDENT TO ANSWER IN RELATION TO BOTH THEMSELVES AND THE OTHER CARER (IE READ OUT THE WORDS IN BRACKETS EG "YOU (OR YOUR PARTNER/OTHER CARER)"

220	Which of the following things, if any, do you (or your partner/other carer) do with [INSERT NAME OF CHILD]? Remember, please just tell us about the things that you (or your partner/other carer) personally do with [INSERT CHILD'S NAME]. READ OUT A-E – ONE ANSWER PER ROW SHOWCARD J.			
		Yes	No	Don't know
A	Talk to him/her about what he/she does on the internet	1	2	88
B	Sit with him/her while s/he uses the internet (watching what s/he is doing but not really joining in)	1	2	88
C	Stay nearby when s/he uses the internet	1	2	88
D	Encourage [INSERT NAME OF CHILD] to explore and learn things on the internet on his/ her own.	1	2	88
E	Do shared activities together with [INSERT CHILD'S NAME] on the internet	1	2	88

221	For each of these things, please tell me if [INSERT CHILD'S NAME] is CURRENTLY allowed to do them all of the time, allowed to do them but only with your (or your partner's/other carers') permission or supervision, or NEVER allowed to do them. READ OUT A-F - ONLY ONE ANSWER PER ROW - SHOWCARD K.					
	A	Use instant messaging	Can do this anytime	Can only do this with permission or supervision	Can never do this	Don't know
	B	Downloads music or films on the internet	1	2	3	88
	C	Watch video clips on the internet (e.g. on YouTube)	1	2	3	88
	D	Have his/her own social networking profile	1	2	3	88
	E	Give out personal information to others on the internet (e.g. my, his/her full name, address or phone number)	1	2	3	88
	F	Uploads photos, videos or music to share with others	1	2	3	88

222	Have you (or your partner/other carer) ever done any of these things with [INSERT NAME OF CHILD]? READ OUT A-F - ONLY ONE ANSWER PER ROW - SHOWCARD L.			
		<u>Yes</u>	<u>No</u>	<u>Don't know</u>
A	Helped him/her when s/he found something difficult to do or find on the internet	1	2	88
B	Explained why some websites are good or bad	1	2	88
C	Suggested ways to use the internet safely	1	2	88
D	Suggested ways to behave towards other people on the internet	1	2	88
E	Helped him/her in the past when something has bothered him/her on the internet	1	2	88
F	In general, talked to him/her about what s/he would do if something on the internet ever bothered him/her	1	2	88

ASK ONLY IF TARGET CHILD USES THE INTERNET AT HOME I.E. CODE 1 IN ITEM A OR B OF 219 OTHERS GO TO 225

223	When [INSERT NAME OF CHILD] uses the internet at home, do you (or your partner/other carer) sometimes check any of the following things afterwards? READ OUT A-D - ONLY ANSWER PER ROW - SHOWCARD M.				
		<u>Yes</u>	<u>No</u>	<u>Don't Know</u>	<u>Not applicable</u>
A	Which websites s/he visited	1	2	88	99
B	The messages in his/her email or instant messaging account	1	2	88	99
C	His/her profile on a social network or online community	1	2	88	99
D	Which friends or contacts s/he adds to their social networking profile or instant messaging service	1	2	88	99

224 Do you (or your partner/other carer) make use of any of the following ~~software on~~ for the computer that [INSERT CHILD'S NAME] uses MOST OFTEN at home? Please say yes or no to each of the following...

READ OUT A-D - ONLY ANSWER PER ROW - SHOWCARD N.

		Yes	No	Don't know
A	Parental controls or other means of blocking or filtering some types of website By this we mean something that stops [insert child] visiting certain websites or that stops some kinds of activities on the internet	1	2	88
B	Parental controls or other means of keeping track of the websites they visit By this we mean something that keeps a record of the websites [insert child] visits so you can check later what s/he did on the internet	1	2	88
C	A service or contract that limits the time [child] spends on the internet	1	2	88
D	Software to prevent spam or junk mail or viruses	1	2	88

ASK ALL

Again, when answering these questions I'd like you to think about ALL THE WAYS and ALL THE PLACES that your [INSERT NAME OF CHILD] uses the internet.

225 Do the things that you (or your partner/other carer) do relating to how [INSERT CHILD'S NAME] uses the internet help to make his/her internet experience better, or not really?

IF NECESSARY, PROBE "Is that a little or a lot?"

YES, a lot	1
YES, a little	2
NO	3
Don't know	88

226 Speaking of things you (and your partner/other carer) do in relation to [INSERT CHILD'S NAME]'s internet use, do you think you should do more or not?

IF NECESSARY, PROBE "Is that a little or a lot?"

YES, a lot more	1
YES, a little more	2
NO	3
Don't know	88

227 Do you (or your partner/other carer) do anything different these days because [INSERT CHILD'S NAME] has been bothered by something on the internet in the past?

YES, a lot	1
YES, a little	2
NO	3
Don't know	88

Children can have different kinds of experiences on the internet, for lots of different reasons. Sometimes these experiences are very positive. Sometimes they might be negative. The next questions ask about possible negative experiences. Remember, when we ask about 'the internet', we include any technology (e.g. computer or mobile phone) or place (e.g. home or school or friend's house) where [INSERT CHILD'S NAME] uses the internet.

228 As far as you are aware, in the PAST YEAR, has [INSERT CHILD'S NAME] seen or experienced something on the internet that has bothered [HIM/HER] in some way? For example, made [HIM/HER] feel uncomfortable, upset, or feel that you shouldn't have seen it?

ONLY ONE ANSWER POSSIBLE

Yes	1
No	2
Don't know	88
Prefer not to say	3

IF ASKED TO CLARIFY 'BOTHERED'..

*BY THIS WE MEAN **INAPPROPRIATE CONTENT OR BEHAVIOUR**: FOR EXAMPLE, SOMETHING THAT MIGHT MAKE [HIM/HER] FEEL BOTHERED, UPSET OR FEEL THAT [S/HE] SHOULD NOT HAVE SEEN IT. BEING 'BOTHERED' DOES NOT NECESSARILY MEAN THAT [S/HE] WAS NOT ABLE TO 'COPE' WITH THE SITUATION; NOR DOES IT MEAN THAT THE CHILD SHOULD FEEL GUILT OR BLAME TOWARDS THEMSELVES.*

FURTHERMORE WE DO NOT MEAN "BAD NEWS" FOR EXAMPLE. FOR EXAMPLE, IF THE CHILD'S FAVORITE FOOTBALL TEAM HAD LOST A GAME AND THEY READ THIS ON THE INTERNET THEY MIGHT BE UPSET ABOUT THAT, BUT THAT IS NOT WHAT WE MEAN.

ASK ALL WHOSE CHILD HAS BEEN BOTHERED (CODE 1 AT 228). OTHERS GO TO 232

229 How often has [INSERT CHILD'S NAME] seen or experienced something on the internet that has bothered [HIM/HER] in the past 12 months?

ONLY ONE ANSWER POSSIBLE

SHOWCARD O

A	Every day or almost every day	1
B	Once or twice a week	2
C	Once or twice a month	3
D	Less often	4
	Don't know	88

230 Can you tell us about an event that was particularly bothering to [INSERT CHILD'S NAME]?

OPEN-ENDED QUESTION JUST RECORD VERBATIM

No Answer	99
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231 Thinking about that time, how upset do you think [INSERT CHILD'S NAME] felt about it (if at all)?
 ONLY ONE ANSWER POSSIBLE
 SHOWCARD P

A	Very upset	1
B	Fairly upset	2
C	A bit upset	3
D	Not at all upset	4
	Don't know	88

ASK ALL

232 In the NEXT six months, how likely, if at all, do you think it is that [INSERT CHILD'S NAME] will experience something on the internet that will bother [HIM/HER]? This could be things [S/HE] may see, be sent or do on line.

ONLY ONE ANSWER POSSIBLE - **SHOWCARD Q**

Not at all likely	1
Not very likely	2
Fairly likely	3
Very likely	4
Don't know	88

233 To what extent, if at all, do you feel you are able to help [INSERT CHILD'S NAME] to deal with anything on the internet that bothers them?

ONLY ONE ANSWER POSSIBLE - **SHOWCARD R**

Not at all	1
Not very much	2
A fair amount	3
A lot	4
Don't know	88

234 To what extent, if at all, do you think [INSERT CHILD'S NAME] is able to deal with things on the internet that bothers them?

ONLY ONE ANSWER POSSIBLE **SHOWCARD R AGAIN**

Not at all	1
Not very much	2
A fair amount	3
A lot	4
Don't know	88

235 For the following things I read out, please tell me whether or not [INSERT CHILD'S NAME] has done them in the PAST YEAR, as far as you are aware ...
READ OUT a)-g) – ONLY ONE ANSWER PER ROW

	Yes	No	Don't know
A Gone to a meeting with someone face to face (in person) that he or she first met on the internet	1	2	88
B Seen images on the internet that are obviously sexual – for example, showing people naked or people having sex	1	2	88
C Been treated in a hurtful or nasty way on the internet by another child or teenager. This includes being teased repeatedly in a way he/she did not like, or being deliberately excluded or left out of things.	1	2	88
D Treated another child or teenager in a hurtful or nasty way on the internet (This includes having teased someone repeatedly in a way he/she did not like, or threatened, or deliberately excluded or left them out of things.)	1	2	88
E Seen or been sent sexual messages (e.g. words, pictures or videos) on the internet. By this we mean images of people naked or having sex	1	2	88
F Sent someone else sexual messages (eg words, pictures or videos) on the internet. By this we mean images of people naked or having sex	1	2	88
G Seen aggressive or violent images of people attacking or killing each other on the internet. This could include characters in cartoons or games as well as “real” people, for example	1	2	88

236 FOR PARENTS OF 9-10 YEAR OLDS. PLEASE BEGIN THE QUESTION BY STATING – ‘WE WON’T ASK [INSERT CHILD’S NAME] ABOUT THESE THINGS, BUT WE WOULD LIKE TO KNOW YOUR VIEW’.

As far as you are aware, in the PAST YEAR, has [INSERT CHILD’S NAME] seen a website with any of these things are discussed or encouraged? Do not include sites with positive health or educational advice, just tell us about sites which seem to encourage or help people do these types of damaging things...

READ OUT A-E – ONE ANSWER PER ROW - SHOWCARD S

	YES	NO	Don't know
A People talking about ways of physically harming or hurting themselves	1	2	88
B People talking about ways of committing suicide	1	2	88
C People talking about ways to be very thin (such as anorexia or bulimia)	1	2	88
D People posting hateful messages that attack certain groups or individuals	1	2	88
E People talking about their experiences of taking drugs	1	2	88

237 As far as you are aware, in the PAST YEAR, which of the things on this card, if any, have happened to [INSERT CHILD'S NAME] on the internet?
 READ OUT A-D ONE ANSWER PER ROW - **SHOWCARD T**

	YES	NO	Don't know
A	1	2	88
B	1	2	88
C	1	2	88
D	1	2	88

238 In general where do you get information and advice on safety tools and safe use of the internet from?

SEVERAL ANSWERS POSSIBLE - CODE ALL THAT APPLY- **SHOWCARD U**

A	[INSERT CHILD'S NAME]'s school	1
B	Television, radio, newspapers or magazines	2
C	Internet service providers	3
D	Government, local authorities	4
E	Children's welfare organisations/charities	5
F	Websites with safety information	6
G	Manufacturers and retailers selling the products	7
H	Family and friends	8
I	From my child	9
J	Other sources	10
	None, I don't get any information about this	11
	Don't know	88

239 And where would you like to get information and advice from in the future?

SEVERAL ANSWERS POSSIBLE - CODE ALL THAT APPLY – **SHOWCARD U AGAIN**

A	[INSERT CHILD'S NAME]'s school	1
B	Television, radio, newspapers or magazines	2
C	Internet service providers	3
D	Government, local authorities	4
E	Children's welfare organisations/charities	5
F	Websites with safety information	6
G	Manufacturers and retailers selling the products	7
H	Family and friends	8
I	From my child	9
J	Other sources	10
	None, I don't want more information about this (SPONTANEOUS)	11
	Don't know	88

END OF PARENT INTERVIEW

INTERVIEWER NOTE: CHECK TO ENSURE SAMPLE NUMBER AND ADDRESS NUMBERS HAVE BEEN COPIED ON TO THE FRONT PAGE FROM THE CONTACT SHEET

NOW GO ON TO THE CHILD INTERVIEW