



UKCGO (UK Children Go Online) Parent questionnaire

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LSE Parent Questionnaire

Thank you for taking the time out to complete this questionnaire. You will not have to answer all the questions, but please answer all the questions that apply to you by placing a cross in the appropriate box, or by writing in the space provided. Please ensure each cross covers the whole box, but please don't mark outside the box. If you change your mind, completely block out the box you have crossed and then put a cross in your preferred answer box. All the information provided will be treated in the strictest confidence.

SECTION 1: ABOUT YOU

1. What is your age?

Please write in the box below

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Years

2. What is your relationship with the child **being interviewed**?

Please only cross ONE box

- Mother/Step mother.....
- Father/Step father.....
- Other (*Write in*).....

3. What is your employment status?

Please only cross ONE box

- Working full time.....
- Working part time
- Retired
- Not working (e.g. looking after the home, long term sick/unemployed)

4. Do you have internet access at home?

Please only cross ONE box

- Yes
- No, but used to have it
- No, never had internet access.....

5. In your house, who is the **best** at using the internet?

Please only cross ONE box

- You
- Other parent.....
- Child being interviewed.....
- Other child.....
- Someone else (*Write in*)
- No one
- Don't know

SECTION 2: USING THE INTERNET

6. How often do **you** personally use the internet nowadays from any location (e.g. work/home/library)?

Please only cross ONE box

- A. Several times per day.....
 - B. About once a day
 - C. A couple of times a week
 - D. About once a week
 - E. About a couple of times a month
 - F. About once a month
 - G. Less often.....
 - H. Never
- } → **GO TO Q8**
- } → **GO TO Q7**

**PLEASE ONLY ANSWER Q7, IF YOU TICKED F/G/H AT Q6.
ALL OTHERS PLEASE GO TO Q8.**

7. Which, if any, of these things stop you personally using the internet (more often)?

Please cross ALL that apply to you

- I don't have access to the internet
- I don't really know how to use the internet.....
- It is too difficult/frustrating
- I'm not interested in it
- I think people rely on computers too much.....
- It's too expensive.....
- It's not really safe.....
- I don't have time to use it (more often).....
- It is too slow/keeps going wrong
- Other (*Write in*)

**IF YOU TICKED H AT Q6, PLEASE SKIP TO SECTION 3.
ALL OTHERS PLEASE ANSWER Q8 AND THE REST OF THE SECTION.**

8. When did you personally **first** use the internet?

Please only cross ONE box

- Less than 1 month ago.....
- Over 1 month, but less than 6 months ago
- Over 6 months, but less than 1 year ago.....
- Over 1 year, but less than 2 years ago
- Over 2 years, but less than 4 years ago.....
- Over 4 years, but less than 6 years ago.....
- Over 6 years ago
- Can't remember

9. Which of these have you personally ever used to access the internet?

Please cross ALL that you have ever used

- Computer at work
- Computer/laptop at home
- Computer at someone else's house.....
- Computer in a public library
- Computer in an internet café or kiosk.....
- Digital television at home.....
- Mobile/ WAP phone
- Games console at home
- Other (*Write in*).....

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10. Do you do any of these things on the internet?

Please cross ALL that you do

- | | | | |
|--|--------------------------|----------------------------|--------------------------|
| Visit chat rooms..... | <input type="checkbox"/> | Use instant messaging..... | <input type="checkbox"/> |
| Send and receive email..... | <input type="checkbox"/> | Play/download music..... | <input type="checkbox"/> |
| Play/download games..... | <input type="checkbox"/> | Use it for work | <input type="checkbox"/> |
| Search for information other than for work..... | <input type="checkbox"/> | | <input type="checkbox"/> |
| Check what's going on in your area (e.g. cinema, events) | <input type="checkbox"/> | | <input type="checkbox"/> |
| None of these..... | <input type="checkbox"/> | | <input type="checkbox"/> |

11. Which of these things would you say you are good at doing?

Please cross ALL that you are good at doing

- | | |
|---|--------------------------|
| Finding the information you need on the web..... | <input type="checkbox"/> |
| Setting up an email account | <input type="checkbox"/> |
| Sending an instant message..... | <input type="checkbox"/> |
| Downloading and saving an MP3 (music) | <input type="checkbox"/> |
| Setting up a filter for junk mail or pop-up adverts..... | <input type="checkbox"/> |
| Getting rid of a virus on your computer..... | <input type="checkbox"/> |
| Fixing a problem by yourself when something goes wrong..... | <input type="checkbox"/> |
| None of these..... | <input type="checkbox"/> |

12. Overall, how good would you say that you personally are at using the internet?

Please only cross ONE box

- | | |
|---------------|--------------------------|
| Beginner..... | <input type="checkbox"/> |
| Average | <input type="checkbox"/> |
| Advanced..... | <input type="checkbox"/> |
| Expert..... | <input type="checkbox"/> |

SECTION 3: YOUR VIEWS ABOUT THE INTERNET

EVERYONE PLEASE ANSWER THIS SECTION

For the rest of the questionnaire, please answer the following questions about the child being interviewed.

Child's first name (Write in):

13. Thinking about your child, which of these do you think is most likely to....?

Please tick as many as you would like in each row

	TV/ Video/ DVD	Books	Internet	Games Console	PC (offline)	None of these
Help him/her do better in school	<input type="checkbox"/>					
Prevent your child spending his/her time well	<input type="checkbox"/>					
Help your child learn worthwhile things	<input type="checkbox"/>					
Encourage values and behaviour you don't approve of	<input type="checkbox"/>					
Support your child's friendships	<input type="checkbox"/>					

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14. Please indicate whether you agree or disagree with these statements about children and the internet in general: *Please only cross ONE box in each row*

	Agree strongly	Agree a bit	Neither agree nor disagree	Disagree a bit	Disagree strongly	Don't know
It's safe for children to spend time on the internet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Having the internet at home helps children with school work/college	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The internet can help children participate in the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
It's a risk that children may give out personal or private information online	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Online, children discover interesting, useful things they didn't know before	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I am concerned that children might see sexually explicit images on the internet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Spending too much time online interferes with schoolwork/worthwhile activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
People worry too much that adults will take advantage of children on the internet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I am concerned that children might see violent images on the internet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The internet can help children learn about diversity and tolerance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Going online a lot leads children to become isolated from other people	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Children who do not have/use the internet are at a disadvantage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Using the internet undermines the values and beliefs that parents want their children to have	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I am optimistic that the internet can help solve society's problems	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

15. Which of these benefits **your child** the MOST, and which do you worry MOST about?

Please only cross ONE box in each column

	Benefits	Worry
Television/Video/DVD	<input type="checkbox"/>	<input type="checkbox"/>
Books.....	<input type="checkbox"/>	<input type="checkbox"/>
Internet.....	<input type="checkbox"/>	<input type="checkbox"/>
Games Console.....	<input type="checkbox"/>	<input type="checkbox"/>
PC (offline).....	<input type="checkbox"/>	<input type="checkbox"/>
None of these.....	<input type="checkbox"/>	<input type="checkbox"/>

16. Where, if at all, is your child most likely to come across sexually explicit or pornographic material?

Please only cross ONE box

On the internet.....	<input type="checkbox"/>	On television	<input type="checkbox"/>
On video or DVD.....	<input type="checkbox"/>	In magazines	<input type="checkbox"/>
None of these.....	<input type="checkbox"/>	Prefer not to answer.....	<input type="checkbox"/>

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SECTION 4: USING THE INTERNET AT HOME

17. How often does your child **who is being interviewed** use the internet nowadays from any location (e.g. school/work, home or an internet café)?

Please only cross ONE box

- A. Several times per day
 - B. About once a day
 - C. A couple of times a week.....
 - D. About once a week
 - E. About a couple of times a month.....
 - F. About once a month
 - G. Less often.....
 - H. Never
 - I. Don't know.....
- } → **GO TO Q19**
- } → **GO TO Q18**

**ANSWER Q18 IF YOU TICKED OPTIONS F/G/H/I AT Q17.
ALL OTHERS PLEASE SKIP TO Q19.**

18. Why does your child not use, or does not very often use, the internet?

Please cross ALL that you agree with

- He/she doesn't have access to the internet.....
- He/she is not allowed to use the internet (more often)
- He/she finds it too difficult/frustrating
- He/she is not interested in using the internet (more often)
- It's too expensive.....
- It's not really safe.....
- He/she doesn't have time to use it (more often).....
- It is too slow/keeps going wrong
- Don't know
- Other (*Write in*).....

EVERYONE PLEASE ANSWER THIS QUESTION

19. Does your child that is being interviewed ever use the internet **at home**?

- Yes → **GO TO Q20**
- No → **GO TO SECTION 5 (Page 6)**

20. Would you say that you (or your spouse/ partner) understand enough about the internet to do any of these things?

Please cross ALL that apply

- Know what kinds of things your child does on the internet.....
- Know how to access your child's email account
- Know how to check which websites your child has visited
- Help your child use the internet safely
- Help your child get the best out of the internet.....

21. Do you (or your spouse/partner) do any of these things nowadays?

Please cross ALL that you do

- Make sure you stay in the same room or nearby when your child is online
- Sit with your child and go online together.....
- Help your child when he/she is on the internet
- Ask/talk to your child about what he/she is doing or did on the internet.....

22. Do you (or your spouse/partner) do any of these nowadays?

Please cross ALL that you do

- Keep an eye on what's on the screen while your child is online
- Check the computer later, to see which sites your child visited
- Check the messages in your child's email account
- Get annoyed with your child about his/her use of the internet

23. When your child is on the internet, are there any things he/she is NOT allowed to do?

Please cross ALL that your child is not allowed to do

- Give out personal information
- Use email.....
- Use chat rooms
- Use instant messaging.....
- Play games on the internet
- Download things (e.g. music, films, games or software)
- Buy anything online.....
- Fill out online forms or quizzes
- Other (*Write in*).....

24. Does the computer your child uses for the internet at home have any of these in operation?

Please cross ALL that are in operation

- Filtering software (that blocks certain websites or activities).....
- Monitoring software (that records where they go and what they do on the internet)
- Neither of these
- Don't know

25. On the computer your child uses at home, are any of these sites or activities blocked or filtered?

Please cross ALL that are blocked or filtered

- | | |
|--|---|
| Email <input type="checkbox"/> | Chat rooms <input type="checkbox"/> |
| Instant messaging <input type="checkbox"/> | Pornographic sites <input type="checkbox"/> |
| Junk emails..... <input type="checkbox"/> | Adverts <input type="checkbox"/> |
| None of these..... <input type="checkbox"/> | Don't know..... <input type="checkbox"/> |

SECTION 5: ABOUT YOUR CHILD

EVERYONE PLEASE ANSWER THIS SECTION

26. Which of these activities does your child have to follow any rules about ...?

Please cross ALL that your child has to follow

- How much time they can spend talking on the phone
- How much time they can spend watching television
- What kind of videos or television programmes they can watch.....
- How much time they can spend playing computer games
- How much time they can spend on the internet

27. How would you judge your child's skills in using the internet?

Please only cross ONE box

- Beginner
- Average
- Advanced
- Expert.....
- Don't know

28. As far as you know, has your child ever ...?

Please cross ALL that your child has ever done

- Visited an internet chat room
- Made new friends over the internet.....
- Been bullied over the internet.....
- Received unwanted sexual comments over the internet.....
- Come across pornography on the internet
- Been sent unsolicited sexual material over the internet.....
- Come across violent or gruesome material on the internet
- Come across racist or hateful material on the internet
- Met someone face to face that they first met on the internet.....
- Given out information that they shouldn't on the internet
- None of these.....

29. Are you confident that when your child is on the internet, he or she ...?

Please cross ALL that you are confident about

- Knows how to protect his/her privacy
- Remembers the safety advice, e.g. not contacting strangers on the web
- Knows what to do if a situation makes him/her uncomfortable.....
- Would tell you (or your spouse/partner) if something made him/her uncomfortable.....
- Has learned how to judge whether information is reliable and trustworthy
- None of these.....

30. Which of these would help you to make sure that your child uses the internet effectively and safely?

Please cross ALL that you think would help

- A. More/better teaching and guidance on internet use for children in schools
- B. More/better information and advice for parents
- C. Improved parental controls (that sets limits on internet use for different users)
- D. Improved filtering software (that blocks certain websites or activities)
- E. Improved monitoring software (that records where users go and what they do)
- F. Stricter regulation for businesses that produce online content and services
- G. Tougher laws over online pornography
- H. More sites developed especially to meet children's needs and interests
- I. None of these.....
- J. Other (*Write in*).....

31. Which one from the list at Q.30 would be the most helpful to you?

Please write the corresponding LETTER in the box below

32. Please indicate whether you agree or disagree with these statements in relation to your child.

Please only cross ONE box in each row

	Agree strongly	Agree a bit	Neither agree nor disagree	Disagree a bit	Disagree strongly	Don't know
The benefits of the internet for my child outweigh any risks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I trust my child to use the internet safely	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My child has been taught at school how to use the internet safely and effectively	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION 6: QUESTIONS ABOUT YOUR FAMILY

EVERYONE PLEASE ANSWER THIS SECTION

33. Do you agree with any of these statements?

Please cross ALL that you agree with

- The internet helps people get ahead in life.....
- My child misses out by not using the internet and email (more).....
- My child can find out all he/she needs from books
- My child sometimes feels left out when his/her friends talk about the internet
- The internet makes it easier to keep in touch with people.....
- My child would get better marks at school/college if he/she used the internet (more).....
- My child would like to use the internet (more) in the future
- I would like my child to use the internet (more) in the future.....

34. Here are some things people say about themselves and their families. These are NOT to do with the internet. Thinking about yourself and your family, do you agree or disagree?

Please only cross ONE box in each row

	Agree strongly	Agree a bit	Neither agree nor disagree	Disagree a bit	Disagree strongly
I generally ask my child what he/she thinks when the family is talking about something	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I often say something to my child like, “you’ll know better when you grow up”	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My child can tell me almost anything	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
In our family we like to look at different sides of an issue	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
It sometimes irritates me if my child’s views are different from mine	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

THANK YOU FOR COMPLETING THIS QUESTIONNAIRE. PLEASE RETURN IT TO THE INTERVIEWER OR DIRECTLY TO BMRB INTERNATIONAL IN THE PRE-PAID ENVELOPE PROVIDED. REFERENCE 45101870.

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