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EU Kids Online 2017

Modules

Coordinator: David Smahel (smahel@fss.muni.cz)

Important note: ALL questions should include options “I don’t know” and “Prefer not to say”. Please add these options everywhere in the implementation of the questionnaire.

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EU Kids Online 2017

Cyberhate, discrimination and violent extremism (M1)

Responsible person / questions to: Catherine Blaya (catherine.blaya@hepl.ch)

PLEASE READ:

In this survey, cyberhate refers to online contents that target individuals or communities on identified or supposed characteristics based on religion, origin, colour of skin or culture. Discrimination is about people feeling they are treated unfairly because of their physical or personal characteristics. This could be for example because of their physical appearance, their religion, where they come from or how they speak.

1. m1_1 How strongly do you agree or disagree with the following statements?

PLEASE TICK ONE BOX ON EVERY LINE

	Strongly disagree	Tend to disagree	Neither agree nor disagree	Tend to agree	Strongly agree	I don't know	Prefer not to say
a) It is OK to use violence against someone if they start to fight with you first	1	2	3	4	5	-98	-97
b) It is OK to use violence against someone if they insult your friends or your family	1	2	3	4	5	-98	-97
c) It is OK to use violence because violence is fun	1	2	3	4	5	-98	-97
d) It is OK to use violence because this is how people respect you	1	2	3	4	5	-98	-97
e) It is OK to use violence if someone makes fun of you or insults you because of your religion, your origin or the colour of your skin	1	2	3	4	5	-98	-97
f) It is OK to use violence to solve the problems of the world	1	2	3	4	5	-98	-97
g) It is OK to commit terrorist acts	1	2	3	4	5	-98	-97
h) It is OK to use bombs to fight injustice	1	2	3	4	5	-98	-97

2. m1_2 In the PAST 12 MONTHS, have you EVER seen hateful or degrading messages or comments online, against people or certain groups of people? (This could for example be Muslims, Migrants, Jews, Roma, etc.)?

0 No

1 Yes

-98 I don't know

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-97 Prefer not to say

ROUTING: If 'yes' to question m1_2, ask the questions below, otherwise skip to question m1_5b

3. m1_3_rt1 In the PAST 12 MONTHS, how often have you seen something like this?

- 1 A few times
- 2 At least every month
- 3 At least every week
- 4 Daily or almost daily

-98 I don't know

-97 Prefer not to say

4. m1_4_rt1 In the PAST 12 MONTHS, have you specifically searched for sites or contents that were disseminating hateful or degrading messages or comments online, against people or certain groups of people? (This could for example be against Muslims, Migrants, Roma, Jews, etc.)?

- 0 No
- 1 Yes

-98 I don't know

-97 Prefer not to say

ROUTING: If 'yes' to question m1_4, ask the questions below, otherwise skip to question m1_6

5. m1_5_rt2 If you saw hateful or degrading messages or comments online, or pictures against people or certain groups of people (This could for example be Muslims, Migrants, Jews, Roma, etc.), what did you feel? TICK ALL THAT APPLY

- a) Hatred
- b) Shame
- c) Anger
- d) Humiliation
- e) Fear
- f) Sadness
- g) Fun/excitement
- h) A desire to avoid people
- i) Nothing
- j) I don't know

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k) Prefer not to say

6. **m1_6 In the PAST 12 MONTHS, have you EVER received hateful or degrading messages or comments online, against you or your community? (This could for example be against Muslims, Migrants, Jews, etc.)?**

0 No

1 Yes

-98 I don't know

-97 Prefer not to say

ROUTING: If 'yes' to question m1_6, ask the questions below, otherwise skip to question m1_11

7. **m1_7_rt In the PAST 12 MONTHS, how often did this happen?**

1 A few times

2 At least every month

3 At least every week

4 Daily or almost daily

-98 I don't know

-97 Prefer not to say

8. **m1_8_rt Why do you think this happened? Was it because of...**

a) Your nationality

b) The language you speak

c) Your origin

d) Your skin colour

e) Your physical appearance

f) Your religion

g) Some other reason

h) The language you speak

i) I don't know

j) Prefer not to say

9. **QM1_9_rt When you were treated in this way online or via a mobile device, has it happened through any of the following ways? TICK ALL THAT APPLY**

a) On a social networking site (e.g., Facebook, Twitter)

b) On a media-sharing platform (YouTube, Instagram, Flickr, Viber, Snapchat, etc.)

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- c) By messaging (Facebook, MSN, WhatsApp, Skype etc.)
- d) In an online game
- e) An online community that hates specific people
- f) By emails
- g) By voice messages (mobile phone)
- h) By SMS
- i) Some other way
- j) I don't know
- k) Prefer not to say

10. m1_10_rt What did you feel when you saw the messages, comments, or pictures? TICK ALL THAT APPLY

- a) Hatred
- b) Shame
- c) Anger
- d) Humiliation
- e) Fear
- f) Sadness
- g) Fun/excitement
- h) A desire to avoid people
- i) Nothing
- j) I don't know
- k) Prefer not to say

11. m1_11 In the PAST 12 MONTHS, have you EVER sent hateful or degrading messages or comments online, against someone or a group of people? (This could for example be Muslims, Migrants, Jews, etc.)?

0 No

1 Yes

-98 I don't know

-97 Prefer not to say

ROUTING: If 'yes' to question m1_11, ask the questions below, otherwise end the session

12. m1_12_rt In the PAST 12 MONTHS, how often did this happen?

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- 1 A few times
- 2 At least every month
- 3 At least every week
- 4 Daily or almost daily
- 98 I don't know
- 97 Prefer not to say

13. m1_13_rt When you sent such messages online or via a mobile device, has it happened through any of the following ways? TICK ALL THAT APPLY

- a) On a social networking site (e.g., Facebook, Twitter)
- b) On a media-sharing platform (YouTube, Instagram, Flickr, Viber, Snapchat, etc.)
- c) By instant messaging (Facebook, MSN, WhatsApp, Skype etc.)
- d) In an online game
- e) An online community that hates specific people
- f) By emails
- g) By voice messages (mobile phone)
- h) By SMS
- i) Some other way
- j) I don't know
- k) Prefer not to say

14. m1_14_rt Why did you do this? Was it because of...

- a) Their nationality
- b) The language they speak
- c) Their origin
- d) Their skin colour
- e) Their physical appearance
- f) Their religion
- g) Some other reason
- h) I don't know
- i) Prefer not to say

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Cyberbystanders (M2)

Responsible person / questions to: Hana Machackova (hmachack@fss.muni.cz)

IF used, should follow QF29 in the CORE questionnaire

1. **m2_1** Sometimes, you can **WITNESS SOMEBODY ELSE** being treated in a hurtful or nasty way **ON THE INTERNET**. This might for example happen on social networking site, in online discussions, or on media sharing platform such as youtube. In the **PAST YEAR**, have you witnessed somebody else being treated in such way?

0 No

1 Yes

-98 I don't know

-97 Prefer not to say

ROUTING: If 'yes' to question m2_1, ask the questions below, otherwise skip to another section

2. **m2_2_rt** In the **PAST YEAR**, how often have you witnessed something like this?

1 A few times

2 At least every a month

3 At least every week

4 Daily or almost daily

-98 I don't know

-97 Prefer not to say

3. **m2_3_rt** For now, please think about **THE LAST TIME** you witnessed such event (i.e., somebody else being treated in a hurtful or nasty way online). The following questions will ask about this event. When did you find out about this?

0 When it was happening

1 After the event (or series of events)

-98 I don't know

-97 Prefer not to say

4. **m2_4_rt** It is possible to react in various ways to what happened. Select the option which best describes what you did.

1 I did nothing

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2 I tried to help the victim (e.g., comfort him or her, advised what to do, tried to stop the person who did it etc.)

3 I encouraged whoever did this (I helped spread it, I added a like, I added a comment stating that I liked this, etc.)

-98 I don't know

-97 Prefer not to say

5. m2_6_rt When the person was treated in this way online or via a mobile device, what kind of content was used to bother the person?

TICK ALL THAT APPLY

a) Written text

b) Picture(s) or photo(s) (including GIFs and memes)

c) Video

d) Audio

e) Other type of content

f) I don't know

g) Prefer not to say

6. m2_7_rt Things on the internet can often be seen by many (known and unknown) people. How many people do you think has seen this content?

1 Only me

2 Me and about 2 - 5 more people

3 Me and about 6 - 30 people (e.g., the size of the school class)

4 Me and few dozen people

5 Me and few hundred people

6 Far more people (e.g., more than a thousand)

-98 I don't know

-97 Prefer not to say

7. m2_8_rt Has this person been treated in a hurtful or nasty way also face to face?

0 No

1 Yes

-98 I don't know

-97 Prefer not to say

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8. m2_9_rt Thinking of the last online incident, how concerned you were about the person to whom this happened to?

1 I wasn't at all concerned

2 I was a little concerned

3 I was fairly concerned

4 I was very concerned

-98 I don't know

-97 Prefer not to say

9. m2_10_rt How upset do you think the person to whom this happened was?

1 Not upset

2 A little upset

3 Fairly upset

4 Very upset

-98 I don't know

-97 Prefer not to say

10. m2_11_rt How much did you feel that you should do something about it?

1 Not at all

2 A little

3 Fairly

4 Very

-98 I don't know

-97 Prefer not to say

11. m2_12_rt Did you know what to do in the situation?

1 Not at all

2 Rather not

3 Rather yes

4 Completely yes

-98 I don't know

-97 Prefer not to say

12. m2_13_rt Were you asked to help the person to whom this happened to?

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0 No

1 Yes

-98 I don't know

-97 Prefer not to say

13. m2_14_rt How is your relationship with the person to whom this happened to?

1 Good

2 Neutral

3 Bad

4 None

-98 I don't know

-97 Prefer not to say

14. m2_15_rt How old was this person?

1 About my age

2 Younger than me

3 A teenager older than me

4 An adult

-98 I don't know

-97 Prefer not to say

15. m2_16_rt How was your relationship with the person who did this to him/her (before the incident happened)?

1 Good

2 Neutral

3 Bad

4 None

-98 I don't know

-97 Prefer not to say

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Digital Citizenship (M3)

Responsible person / questions to: Tijana Milosevic (tijana.milosevic@media.uio.no)

PLEASE READ:

We will now ask you some questions about what kind of advice regarding safety and participation online you may have received or would like to receive. We will also ask you some questions about news gathering and your interest in news.

1. m3_1 In the PAST 12 MONTHS, how often did you find yourself in a situation where you could use the following advice?

PLEASE TICK ONE BOX ON EVERY LINE

	Never	A few times	At least every month	At least every week	Daily or almost daily	I don't know	Prefer not to say
a) Advice about talking to strangers online	1	2	3	4	5	-98	-97
b) Advice about sharing personal information online	1	2	3	4	5	-98	-97
c) Advice about sharing sexually explicit or nude images online	1	2	3	4	5	-98	-97
d) Advice about opportunities for civic engagement online (e.g. participating in online discussions about doing things to improve the living conditions in your community, region or country)	1	2	3	4	5	-98	-97
e) Advice about helping others as bystanders in bullying incidents online	1	2	3	4	5	-98	-97
f) Advice about staying safe online (sometimes called "e-safety" or "e-security"—this could include keeping your password protected etc.)	1	2	3	4	5	-98	-97
g) Advice about companies or governments tracking your online behaviour	1	2	3	4	5	-98	-97
h) Advice about how to get informed about political topics online	1	2	3	4	5	-98	-97
i) Advice about how to distinguish	1	2	3	4	5	-98	-97

real vs. fake news

2. m3_2 In the PAST 12 MONTHS, how often have you received training or education at school about the following topics?

PLEASE TICK ONE BOX ON EVERY LINE

	Never	A few times	At least every month	At least every week	Daily or almost daily	I don't know	Prefer not to say
a) Talking to strangers online	1	2	3	4	5	-98	-97
b) Sharing personal information online	1	2	3	4	5	-98	-97
c) Sharing sexually explicit or nude images online	1	2	3	4	5	-98	-97
d) Opportunities for civic engagement online (e.g. participating in online discussions about doing things to improve the living conditions in your community, region or country)	1	2	3	4	5	-98	-97
e) Helping others e.g. as bystanders in bullying incidents	1	2	3	4	5	-98	-97
f) Staying safe online (sometimes called "e-safety" or "e-security"—this could include keeping your password protected etc.)	1	2	3	4	5	-98	-97
g) Companies or governments tracking your online behaviour	1	2	3	4	5	-98	-97
h) How to inform yourself about political issues online	1	2	3	4	5	-98	-97
i) How to take part in online public debates	1	2	3	4	5	-98	-97
j) How to distinguish real vs. fake news	1	2	3	4	5	-98	-97

3. m3_3 How often do you look for news? By news we mean national (news from your country or about your country), international (news about or from other countries and places in the world), regional/local news and other topical events that you can look for via any platform (radio, TV, newspaper or online, including social media for example Facebook, Twitter, Snapchat, Instagram or some other social media site)

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- 1 Never
- 2 A few times
- 3 At least every month
- 4 At least every week
- 5 Daily or almost daily
- 98 I don't know
- 97 Prefer not to say

4. **m3_4 How interested are you in the following types of news?**

PLEASE TICK ONE BOX ON EVERY LINE

	Extremely interested	Very interested	Somewhat interested	Not very interested	Not at all interested	I don't know	Prefer not to say
a) International news	5	4	3	2	1	-98	-97
b) Political news	5	4	3	2	1	-98	-97
c) News about my region, city or town	5	4	3	2	1	-98	-97
d) Business and economic news	5	4	3	2	1	-98	-97
e) Entertainment and celebrity news	5	4	3	2	1	-98	-97
f) Lifestyle news (e.g. food, fashion, travel, cooking, wellness)	5	4	3	2	1	-98	-97
g) Health and education news	5	4	3	2	1	-98	-97
h) Arts and culture news	5	4	3	2	1	-98	-97
i) Sports news	5	4	3	2	1	-98	-97
j) Science and technology news	5	4	3	2	1	-98	-97
k) News about crime, justice and security	5	4	3	2	1	-98	-97
l) Weird news (e.g. funny, bizarre, quirky)	5	4	3	2	1	-98	-97

5. **m3_5 We are now going to ask you about trust in the news. First we will ask you about how much you trust the news as a whole within your country. Then we will ask you about how much you trust the news that you choose to read or watch. How much do you agree with the following statements:**

PLEASE TICK ONE BOX ON EVERY LINE

	Strongly disagree	Tend to disagree	Neither agree nor disagree	Tend to agree	Strongly agree	I don't know	Prefer not to say
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a) I think you can trust most news most of the time	1	2	3	4	5	-98	-97
b) I think I can trust most of the news I choose to read or watch most of the time	1	2	3	4	5	-98	-97

6. **m3_6 How much do you agree or disagree with the following statements?**

PLEASE TICK ONE BOX ON EVERY LINE

	Strongly disagree	Tend to disagree	Neither agree nor disagree	Tend to agree	Strongly agree	I don't know	Prefer not to say
a) The news media (for example, TV, radio or newspapers) does a good job in helping me distinguish fact from fiction	1	2	3	4	5	-98	-97
b) Social media (for example, Facebook, Twitter, Snapchat, Instagram) does a good job in helping me distinguish fact from fiction	1	2	3	4	5	-98	-97

7. **m3_7 Thinking of the way you looked at news online (using any device) the last time, which of the following ways of consuming news did you use?**

TICK ALL THAT APPLY

- a) Looked at a list of news headlines (for example on the front page of a news website, such as PLEASE ADD EXAMPLES of one or two websites from your country)
- b) Read news stories or articles
- c) Followed a live news page within a website (short updates on a major news story listed in chronological order often including the best from social media)
- d) Read a news blog (news blog is an online site where one person or several people write about news; usually they write their own opinion or view about a news topic)
- e) Looked at a sequence or gallery of pictures about news
- f) Viewed a news graphic (infographic means a figure or a chart or a map that explains the news)
- g) Watched an online news video (live, clip or programme)
- h) Listened to news online (live, clip or podcast/ programme)
- i) Looked at a list (e.g. a top 10)
- j) Used an "app" on my smartphone/tablet to access the news
- k) Other
- l) I don't know
- m) Prefer not to say

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8. m3_8a Which, if any, of the following have you used for finding, reading, watching, sharing or discussing news in the last week?

TICK ALL THAT APPLY

a) Facebook

b) LinkedIn 

c) Twitter

d) YouTube

e) Google Plus (not regular Google search)

f) Instagram

g) Tumblrh)

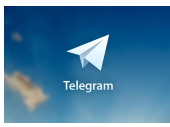
Pinterest 

i) WhatsApp

j) Line 

k) Viber

l) Snapchat

m) Telegram 

n) Slack 

n) Slack

o) Messenger (from Facebook)

p) Periscope  q)

WeChat 

r) Stayfriends 

s) XING 

t) Weibo

u) Others

v) None of these

w) I do not know

x) Prefer not to say

9. m3_8b During an average week, in which, if any, of the following ways do you share or participate in news coverage?

TICK ALL THAT APPLY

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- a) Rate, like or favourite a news story
- b) Comment on a news story in a social network (e.g. Facebook or Twitter)
- c) Comment on a news story on a news website
- d) Write a blog on a news or political issue (news blog is an online site where one person or several people write about news; usually they write their own opinion or view about a news topic)
- e) Share a news story via email
- f) Share a news story via social network (e.g. Facebook, Twitter, LinkedIn)
- g) Share a news story via messenger (e.g. WhatsApp, Facebook Messenger)
- h) Post or send a news-related picture or video to a Social Network site
- i) Post or send a picture or video to a news website/news organisation
- j) Vote in an online poll via a news site or social network (online poll means online survey or online voting)
- k) Take part in a campaign or group based around a news subject
- l) Talk online with friends and schoolmates about a news story (e.g. by email, social media, instant messenger)
- m) Talk with friends and schoolmates about a news story (face to face)
- n) None of these
- o) I don't know
- p) Prefer not to say

10. m3_9 How much do you agree or disagree with the following statements?

PLEASE TICK ONE BOX ON EVERY LINE

	Strongly disagree	Tend to disagree	Neither agree nor disagree	Tend to agree	Strongly agree	I don't know	Prefer not to say
a) I feel that I have a pretty good understanding of the important political issues facing our country	1	2	3	4	4	-98	-97
b) I consider myself well-qualified to understand political discussions	1	2	3	4	4	-98	-97

Internet of things (M5)

Responsible person / questions to: Giovanna Mascheroni (giovanna.mascheroni@unicatt.it)

PLEASE READ:

Nowadays, an increasing number of objects that people use are connected to the internet in order to adapt to our needs in real time. These are referred to as the “Internet of Things”. Remember that when we talk about ‘Internet of Things’, this could include toys that are connected to the internet; smart wearables devices that people use to measure their physical activity, health, calories intake etc.; house appliances that make our house ‘smart’, etc.

1. m5_1 How often do you use the following wearable technologies and smart devices?

PLEASE TICK ONE BOX ON EVERY LINE

	Never	Hardly ever	At least every month	At least every week	Daily or almost daily	Several times each day	Prefer not to say
a) A smart watch [e.g. Apple watch]	1	2	3	4	5	6	-97
b) Wearable devices such as fitness bands that track your physical activity and health [e.g. Fitbit, add country relevant examples]	1	2	3	4	5	6	-97
c) A toy that is connected to the internet and can be based on voice and/or image recognition [e.g. Hello Barbie, My Friend Cayla,]	1	2	3	4	5	6	-97
d) Toys-to-life, which connect action figures to video games (e.g. Skylanders, Lego Dimensions)	1	2	3	4	5	6	-97
e) App enabled mechanical toys such as drones, toy cars and robots [e.g. Star Wars’ BB-8 Droid, Dash and Dot, i-Que Intelligent Robot, add other country relevant examples]	1	2	3	4	5	6	-97
f) A smart household device (e.g. WiFi-connected appliances such as refrigerators that warn you when you run out of food and need to buy more; thermostats that measure and change according to the outside temperature and can be controlled at a distance, or hands-free assistants such as Amazon Echo)	1	2	3	4	5	6	-97
g) Headset or glasses type of wearable tech (e.g. virtual reality-VR gaming or Google glass)	1	2	3	4	5	6	-97

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2. m5_2 How often have you used the following apps in the past month?

PLEASE TICK ONE BOX ON EVERY LINE

	Never	Hardly ever	At least every month	At least every week	Daily or almost daily	Several times each day	Prefer not to say
a) An app that helps you track and share your physical activity [e.g. Runtastic, Runkeeper, add country relevant examples]	1	2	3	4	5	6	-97
b) An app that helps you track your health [e.g. sleep patterns, menstrual cycle, diet, etc.]	1	2	3	4	5	6	-97
c) A social network where you keep in touch with your teachers and classmates, where your teachers give you assignments and where you can monitor your school achievements [e.g. Clasdojo, Edmodo, Google Apps for Education, Seesaw, Showbie, etc. Add country relevant examples]	1	2	3	4	5	6	-97
d) An app that tracks how much time you spend on different online activities and helps you avoid wasting time online [e.g. Rescue Time, add country relevant examples]	1	2	3	4	5	6	-97

3. m5_3 Thinking about such apps, wearable or smart devices, how do you feel about the following risks for your personal information while using them?

"Personal information" is for example, your name, age, home, phone number and email address, and the information about how you use the app or device, e.g, how much you walk on an average day, the conversations you have with your toy, etc.

PLEASE TICK ONE BOX ON EVERY LINE

	Very concerned	Fairly concerned	Not very concerned	Not at all concerned
a) Your personal information being shared with companies or government agencies without your permission (for example, a health tracking app sharing your data with a producer of supplements, or with an insurance company, or with the national health system)	4	3	2	1
b) Your personal information being used to send you unwanted commercial offers/advertisement	4	3	2	1
c) Your personal information being stolen	4	3	2	1
d) Limiting your educational and job opportunities due to the personal information collected from you online (e.g. potential employers using software in the recruitment process that define your suitability for the job based on all	4	3	2	1

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information has been collected about you from the apps you use)				
f) Being excluded from services or being charged higher prices due to the personal information collected from you online (e.g. paying higher car insurance fees because you are categorised as a risky driver based on data you shared on the app)	4	3	2	1
g) Losing money by being cheated on the internet	4	3	2	1

4. m5_4 In the future, young people under 16 may have to ask their parents for permission in order to be able to use social networking sites, apps and smart devices. How much do you agree or disagree with the following statements?

PLEASE TICK ONE BOX ON EVERY LINE

	Strongly Agree	Agree	Disagree	Strongly Disagree	Neither	I don't know
a) It would be more difficult for me to stay in touch with my friends	5	4	2	1	3	-98
b) I would be less comfortable using apps and services when my parents know about them	5	4	2	1	3	-98
c) I think it would harm my privacy	5	4	2	1	3	-98
d) It would compromise my use of the Internet for school, health information, participation in discussions on civic and political issues	5	4	2	1	3	-98
e) I would feel safer online	5	4	2	1	3	-98
f) I could benefit more from my parents' advice	5	4	2	1	3	-98
g) I would not feel comfortable having my parents know which social media and apps I am using	5	4	2	1	3	-98
h) It would take away my own responsibility to decide	5	4	2	1	3	-98

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