

CEOQA

LTC network

Quality and cost-effectiveness in long-term care and dependency prevention



POLICY SUMMARY: FRANCE

PTA (Territorial support platforms for coordination)

Blanche Le Bihan and Alis Sopadzhian
French School of Public Health – EHESP

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Policy theme	Strategies to maximise coordination in care provision
Design and implementation level	Designed at the national level, implemented locally supervised by regional health agencies.
Policy objective	Provide support to health, social and medico-social professionals for coordination of complex health pathways to prevent avoidable hospitalizations and discontinuities in care
Start date – End date	July 2016–

Aims

The 'Plateformes territoriales d'appui' (PTA) schemes provide support for the coordination of complex health pathways on request from the GP or another health professional working with the GP. The support can be provided by different structures such as primary care teams and professional health territorial communities created by the same law or another pre-existing coordination scheme (such as the health networks). Therefore, as in the MAIA and the PAERPA cases (see the other policy summaries), their creation does not imply the creation of a new structure. The support they provide is directed only to health professionals (and not to the patients).

The implementation decree for the PTA scheme specifies three types of services:

- Information to health professionals on the health, social and medico-social facilities and services available in their territory to help them orient their patients to the most appropriate service.
- Support for the organization of the complex health pathways and of hospital admissions and discharges, within 30 to 90 days after a hospital stay, in order to prevent re-admissions.
- Logistical and operational support for professional initiatives and practices promoting coordination and continuity of health pathways.

Implementation

The territorial coverage of the PTA is still very low as its development is underway. It takes into account the pilot PAERPA platforms and

those created as a part of the 'health digital territories' programme ('programme de soins numérique', TSN)

Target group

The PTAs are not population-based, as are the MAIA and the PAERPA, and offer a more general approach to the complexity of patients' situations, whatever their age.

Eligibility criteria

The PTA provides support to frontline professionals with their coordination tasks related to patients with complex health care pathways.

Support is requested by the general practitioner.

Performance assessment and monitoring

The functioning of the PTAs is evaluated on an annual basis by the regional health agency.

Evidence of SUCCESS (outcomes, quality, satisfaction, awareness)

n/a

Transferability/ uniqueness

n/a

Is this an emergent practice?

Degree of innovation

n/a

Sustainability

Created by the Act on modernizing the health care system on a permanent basis.

Critical assessment

See country report

Academic literature on this action

n/a

Documents

Ministry of Solidarities and Health, PTA
<http://social-sante.gouv.fr/professionnels/gerer-un-etablissement-de-sante-medico-social/plateformes-territoriales-d-appui/pta>
