



Dear offer holder,

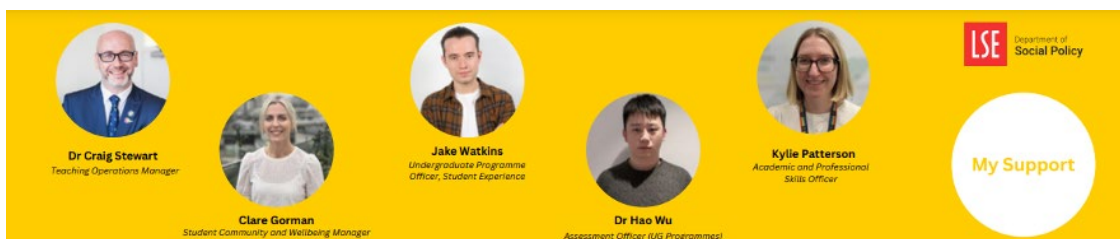
Congratulations on securing your place — we hope you're looking forward to joining LSE in September, and that you take some time to celebrate all you've achieved!

Starting a degree programme is a new challenge, but we'll be here to help and support you throughout your time at LSE, whether you need help with your academic studies, or support with your welfare and wellbeing. This email includes information about the key sources of support you can access whilst studying with us.

Academic Mentors

You'll be allocated an Academic Mentor as soon as you arrive, and you'll be able to find their details on LSE for You once you've completed your enrolment at the School. Your Academic Mentor will be a Social Policy faculty member who will support your academic and pastoral wellbeing while you're at LSE.

They'll be your first point of contact for any issues you encounter with your studies, or anything which affects you during your degree that may have an impact on your performance or wellbeing. You can find [more information about the role of Academic Mentors](#), and can also [find details about all of the Social Policy Faculty](#).



Your Programmes Support Team

Your Programmes Support Team are there to help with a variety of different queries you may have throughout your student journey with us. Our team are based in the Old Building, room 2.03, and are available every weekday (Monday – Friday) for you to come and see in person. We can also be contacted [by email](#) or arrange online (Zoom) appointments.

We're here to answer queries relating to your programme (e.g., around assessments, course information, events, and student opportunities), as well as to provide support for your wellbeing and help signpost you to services within the wider School. For more information about your Programmes Support Team, [take a look at our webpage](#).

My Support

LSE LIFE

LSE LIFE is a service which tracks all the opportunities, support, and resources on offer at LSE and present them on one [comprehensive, easy-to-use website](#). You can also visit them in person! They're located on the ground floor of the Library and are available all year long to help you shape your own, unique student journey.

As you're getting ready to join us at LSE, you might have a whole range of questions on your mind. How will you manage settling in in London? How will you spend your time outside the classroom? And how can you make the most of the opportunities and support available to you in the process?

You don't need to figure out all the answers by yourself! Our LSE LIFE advisers are happy to have a chat with you even before you arrive. Drop them an email at lselife@lse.ac.uk and they'll point you in the right direction.

Wellbeing Service

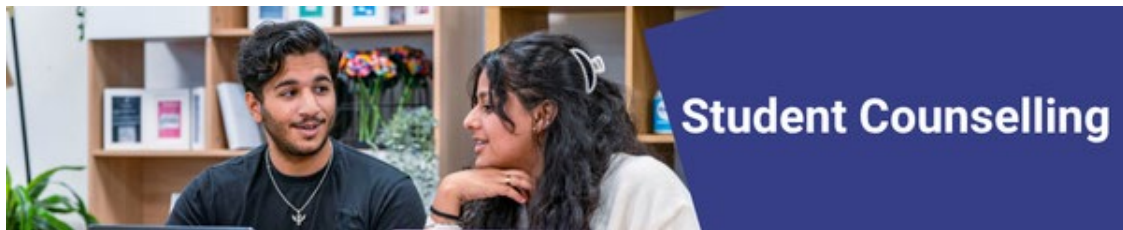


Students' Union Advice Service



Disability and Mental Health Service





Student Academic Mentors and Peer Supporters

We partner with LSE LIFE to run a [Student Academic Mentor \(SAM\) scheme](#) whereby you can be paired with a student mentor from one of the years above you to help guide you through your first year of study. Student Academic Mentors are fellow Social Policy students who've been in your position before and are here ready to talk about any aspects of your studies at university. Here's what previous mentees had to say about the scheme:

"Every meeting with my mentor has left me feeling more confident about myself and being here at the LSE."

"My student academic mentor became a great help to me and she is someone who I have actually kept in regular contact with since, even though our mentor-mentee relationship officially ended as my first year drew to a close."

To sign up for a Student Academic Mentor, [please fill out this form](#). You'll be matched with a mentor who will contact you via email to set up your first meeting with them.

Another area of student-to-student support you may wish to explore is working with [Student Peer Supporters](#). These are trained volunteers, who can support you by offering a non-judgmental, confidential listening space. You can also volunteer to become a peer supporter yourself!



Next steps and reminders

Here are some reminders for your most important tasks and to-dos ahead of term.

Please take time to review these and complete any you've yet to tick off!

- Familiarise yourself with the information on the programme webpage for your specific programme:
 - [BSc International Social and Public Policy](#)
 - [BSc International Social and Public Policy with Economics](#)
 - [BSc International Social and Public Policy with Politics](#)

- Read your [Undergraduate Offer Guide](#) for information on visas, fees, accommodation, what to do before you arrive at LSE, and general information about student life and London.
- Browse our [department webpage](#), [LSE LIFE](#), [Student Services Centre](#), and [funding information](#) for more insight into life at LSE.
- Follow us on [social media](#) to get updates on all things Social Policy!

You'll next hear from us on the topic of Welcome – giving you information about the exciting programmes and sessions planned for Welcome 2026.

Best wishes,

The Department of Social Policy

Information for
offer holders

Frequently Asked
Questions

Department of
Social Policy



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