



## Customised individual education programme for the head of administration at Prime Minister's office

### Enhancing public sector management

LSE Custom Programmes provided tailor-made executive education for the head of administration at a Prime Minister's office in a developing country.

The programme's aim was to deepen the participant's understanding of the latest trends and best practices in public sector administration, with specific emphasis on e-government, total quality management and information management in the public sector. The programme's components included private tutoring by the lead academic in one-to-one sessions, private discussion meetings with relevant academics and external practitioners, auditing of a number of Masters-level lectures across LSE, and a significant amount of research and independent study.

The participant gained a better understanding of goals, objectives and functions in the public sector from a number of perspectives. The course provided a comprehensive overview of the government policy development process, but more importantly gave the participant knowledge of strategic thinking in policy formulation and execution across a multitude of related disciplines. The exposure to best practices in public sector management – from both theoretical and practitioners' perspectives, using a comparative review approach – offered invaluable insights for design and implementation of policies and management practices back at the home government.

### At a glance

Participants: **1**

Participant level: **Senior government official**

Duration: **3 months**

Location: **London**