

## Education

*Oct 2008 to Apr 2012*

**PhD, LSE Government** (awarded with no revisions). Title: '*Overcrowded as normal. Governance, adaptation, and chronic capacity stress in the England and Wales prison system, 1979 to 2009*', supervised by Professor Patrick Dunleavy, LSE (with adviser Professor Martin Lodge, LSE).

*Oct 1997 to Sept 1999*

**MSc in Comparative Politics** (with Distinction), Government Department, LSE.

*Oct 1992 to Oct 1996*

**BA Joint Honours** degree (2.1) in **Modern Languages - German and French**, Manchester University. With first class written dissertation.

*Sept 1989 to Sept 1991*

**A-levels in German, Maths, French, General Studies.** AS level in Economics. Hampton School, Middlesex

## Employment history

*September 2015 to present*

**LSE Fellow, Department of Management.** Full-time post for one year with responsibility for teaching a core course on the Department's MSc Public Management and Governance programme. I have designed this course with support and input from Departmental colleagues - MG414 Managing Change in the Public Sector – and will teach lectures and seminars throughout the year.

*January 2005 to July 2015*

**Senior Research Fellow, LSE Public Policy Group (PPG), Government Department, London School of Economics.** Full-time research post working on a varied portfolio of pure academic and applied research on UK and international public policy and management. This includes current teaching and supervision on the LSE MPA Programme, and formerly teaching of MSc Public Policy courses.

*Sept 2000 to Dec 2004*

**Research Fellow, School of Public Policy, University College London.** Full-time research post working on a range of applied research and consultancy projects. Included occasional teaching on UCL's then newly created MSc Public Policy programme.

## Professional research activity

*July 2014 to present (scheduled end early 2016)*

**Research project on Chronic Capacity Stress in large public sector systems.** Fulfilment of a contract with Edward Elgar publishers for a research monograph on capacity stress in five core public sectors systems, including emergency NHS healthcare, immigration and border control, defence capability, welfare administration, and prisons.

*Sept 2009 to May 2014*

**Research lead on PPG HEFCE-funded project on the Impacts of Social Science research.** Coordinated PPG research team, designed and conducted research, authoring, and extensive communication activities. With co-authors Patrick Dunleavy and Jane Tinkler, I published a research book with Sage in early 2014 *The Impact of the Social Sciences: How academics and their research make a difference*. See <http://blogs.lse.ac.uk/impactofsocialsciences/> for further details.

*November 2012 to Jan 2014*

**Research coordination for the UK Democratic Audit** that has recently transferred from Liverpool University to the LSE Government department. The DA will be managed by PPG, and I was involved in overseeing this transition process and getting the new DA research programme onto its new footing.

*July 2004 to June 2009*

**Coordinated PPG quality assessment work for the UK National Audit Office.** Involved 'hot review' and 'cold review' quality evaluation and editing final reviews of all NAO VFM studies under contract to the NAO as a strategic partner.

*Jan 2008 to July 2008*

**Led research PPG project commissioned by the Foresight programme in UK Department for Business, Enterprise, Risk and Regulation (BERR)** on impacts of Foresight's own future-focused research reports.

*June 2007 to Jan 2008*

**Designed, researched, and co-wrote a study commissioned by the British Academy** on the value of humanities and social sciences to the UK economy

*June 2006 to June 2007*

**Lead researcher on the VFM study 'Government on the Internet' commissioned from PPG by UK NAO**

*Jan 2006 to Sept 2006*

**Lead researcher on a commissioned study for the Internet Corporation for Assigned Names and Numbers (ICANN)** to review the policy-making processes on the generic domain name side of their business. Report published by ICANN in December 2006.

*Jan 2006 to Nov 2006*

**Lead researcher on a project for the Home Office Civil Renewal programme** with the LSE Centre for Study of Social Exclusion (CASE) on the role of individual incentives for citizens within strategies promoting civil renewal.

*Jan 2005 to Apr 2006*

**Lead researcher on a VFM study 'Achieving Innovation' commissioned by the UK National Audit Office** (see publications below)

*Jan 2004 to Apr 2005*

**Lead researcher on a VFM study 'Citizen Redress' commissioned by the UK National Audit Office** (see publications below)

*June 2004 to June 2005*

**Part of a joint PPG-SPP project funded by the ESRC on voting patterns for the 2004 Greater London Assembly and London Mayor elections.** This was a follow-up to a previous study on voting patterns the 2000 GLA mayoral and Assembly elections.

*July 2003 to Sept 2004*

**Part of a joint PPG-SPP study for the management consultants AT Kearney on Agile government** and the scope for improving public sector performance.

*Aug 2002 to July 2003*

**Part of the LSE PPG team commissioned by the UK National Audit Office to produce the Value for Money study 'Difficult Forms'** (see publications below)

*Aug 2001 to Aug 2003*

**LSE-Deloitte Public Sector Seminar Series Coordinated and managed a joint LSE-Deloitte monthly seminar** for academic experts, private and public sector professionals on aspects of public policy and services.

*Jan 2001 to Apr 2002*

**Researcher on the VFM study 'Government on the Web 2' commissioned by the UK National Audit Office** (see publications below)

*May 2000 to Jan 2001*

Researcher on ESRC-funded project on analysing preference structures in voting patterns for Greater London Assembly and London Mayor elections.

*Jan 2000 to Jan 2003*

Part of a joint LSE-UCL three-year project funded by the ESRC Future Governance programme: 'A study of policy transfer and international government IT markets'

*Nov 1999 to Feb 2000*

Worked as part of a joint LSE-UCL research team on modelling the impact of proportional election systems in the London Borough of Lewisham.

## Teaching and training experience

*Sept 2015 to present*

Design and full teaching of a course MSc course **MG414 Managing Change in the Public Sector**, as part of the 'Public Management and Governance' programme in the LSE Department of Management.

*Sept 2014 to present*

Seminar teaching and marking for **LSE MPA programme core course 'Organizations, Power and Leadership'** (GV4D5).

*Jan 2014 to March 2014*

Seminar teaching for LSE Government Department MSc course **Politics and policy analysis** (GV4F4)

*May 2008 to present*

Occasional teaching on the LSE doctoral programme research methods training course, particularly on the use of new electronic methods, survey design, and web census.

*Sept 2007 to present*

**Supervision of second year MPA student 'Capstone' projects.** Clients have included the Serco, G4S, UK National Audit Office, Institute for Government, Deloitte, OECD, EDS (now HP Enterprise Services) and others. Student assessment scores and comments can be provided on request.

*Oct 2012 to June 2013*

**Seminar teaching on LSE Government department second-year undergraduate course *Public Policy Analysis (GV263)*.** Student assessment scored and comments can be provided on request.

*Sept 2007, Danish delegation from the Ministry of Finance and other Ministries*

Ran a day seminar for around 30 Danish senior civil servants on change and modernization in the UK central government sector

*December 2003*

Lecture and seminar on 'e-government' as part of the MSc course '*Public Management: Theories and Innovations*', Birkbeck College.

*May 2002*

Lecture and seminar for the MSc Public Policy course '*Public Management: Theories and Innovations*', School of Public Policy, UCL.

*2002-3 Michigan State University Summer School, University of London* on UK politics, and for SPP on e-government and public policy.

## **Academic and advisory roles**

Associate editor for public management and public administration stream, ***Research & Politics*** journal (eds. Bernard Steunenberg, Leiden University, Netherlands; Catherine de Vries, University of Oxford, UK; Erik Voeten, Georgetown University, USA)

Member of the **Campaign for Social Sciences** pre-election report working group (May 2014 to May 2015). Report published February 2015.

## **Publications**

See [Google Scholar Citations page](#) for more details – current *h-score* 11.

### **Research books**

*Chronic capacity stress: How public sector systems cope and perform.* (forthcoming with Edward Elgar, mid 2016).

*The impact of the social sciences. How academics and their research make a difference.* (London: Sage, 2014) (with Patrick Dunleavy and Jane Tinkler).

*Governance, performance, and capacity stress. The chronic case of prison crowding.* (London: Palgrave Macmillan, 2013) Research monograph published as part of the Executive Politics and Governance series.

*Digital Era Governance: IT Corporations, the State and e-Government* (Oxford: Oxford University Press, 2006). 289 pages. Revised paperback edition, June 2008. (with Patrick Dunleavy, Helen Margetts and Jane Tinkler)

### **Refereed journal articles**

(with P. Dunleavy, H. Margetts, and J. Tinkler) 'Australian e-Government in comparative perspective', *Australian Journal of Political Science*, (2008), Vol. 43, No.1 pp. 13 – 26. Special Issue, edited by R. Gibson and S. Ward on 'Australian Politics: the e-Politics Experience'

(with P. Dunleavy, H. Margetts, and J. Tinkler) 'New Public Management is dead. Long live digital-era governance', *Journal of Public Administration Research and Theory*, (2006), vol.16, no.3, pp. 467-94. Also part republished as 'Digital-era Governance' in L. Budd and L. Harris (eds) *e-Governance: Managing or Governing?* (London: Routledge, 2008), Ch. 1.

(with P. Dunleavy) 'Modelling coalitions that cannot coalesce: A critique of the Laver-Shepsle approach', *West European Politics*, (2001), vol. 29, no. 1, pp. 1-26.

### **Chapters in books**

(with P. Dunleavy, Tinkler J, Goldschluk S, and Towers, E (2010) 'Joining up citizen redress in UK central government' in, M Adler (ed.) *Administrative Justice in Context* Hart Publishing, Oxford. Chapter 17.

(with P. Dunleavy, H. Beck and L. Richardson) 'Incentive schemes and civil renewal', in T. Brannan, P. John and G. Stoker (eds) *Re-energizing Citizenship: Strategies for Civil Renewal* (Basingstoke: Palgrave, 2006), pp. 112-37.

### **Major public reports**

(with P Dunleavy and Tinkler J 'Maximizing the social, policy and economic impacts of research in the humanities and social sciences' (2008). A report for the British Academy. London.

(with P Dunleavy, Bastow S, Pearce O, Tinkler J). *The Policy and Practice Impacts of the ESRC's 'Responsive Mode' Research Grants in Politics and International Studies*. (2007) A Report for the ESRC. Swindon: ESRC

(with P. Dunleavy, H. Margetts, O. Pearce and J. Tinkler) *Government on the Internet: Progress in Delivering Information and Services Online* (London: The Stationary Office, July 2007). HC 539 Session 2006-7. NAO 'Value for money' report. 49 pages.

And: *Government on the Internet: Research Report* (London: LSE Public Policy Group and Oxford Internet Institute, July 2007), 89 pages.

(with P. Dunleavy, O. Pearce and J. Tinkler) *A Review of the Generic Names Supporting Organization (GNSO) – for the Internet Corporation for Assigned Names and Numbers (ICANN)* (London: LSE Public Policy Group, September 2006). Also Web published at [www.icann.org](http://www.icann.org) and [www.GovernmentOnTheWeb.org](http://www.GovernmentOnTheWeb.org)

(with P. Dunleavy, H. Margetts, O. Pearce and J. Tinkler) *Achieving Innovation in Central Government Organizations - Main Report and Volume II – Detailed Research*

*Findings* (London: The Stationery Office, July 2006), HC 1447-I and HC 1447-II, Session 2006-7. National Audit Office 'value for money' study, 38 and 50 pages.

(with P. Dunleavy, M. Loughlin, H. Margetts, J. Tinkler, O. Pearce and P. Bartholomeou) *Citizen Redress: What Citizens Can Do if Things Go Wrong in the Public Services* (London: The Stationery Office, 9 March 2005), HC 21 Session 2004-5. National Audit Office 'value for money' study, 99 pages.

(with P. Dunleavy, H. Margetts, F. Bouček and R. Campbell) *Difficult Forms: How Government Agencies Interact with Citizens* (London: The Stationery Office, 2003), HC 1145 Session 2002-3. National Audit Office 'value for money' study, 89 pages.

(with P. Dunleavy, H. Margetts, R. Callaghan and H. Yared) *Government on the Web II* (London: The Stationery Office, 2002), HC 764 Session 2001-2. National Audit Office 'value for money' study, 84 pages.

### **Shorter pieces and blogs**

Bastow, S (2015) Acute hospital beds in England are run at equivalent levels of capacity to prison places, British Politics and Policy at LSE (19 Jan, 2015). Blog LSE Online.

Bastow, S. (2014) Transforming rehabilitation: evolution not revolution. *Criminal Justice Matters*, 97(1) 10-11.

Bastow, S. (2013) Oakwood prison failure should serve as a lesson to government on how not to do radical reform, British Politics and Policy at LSE (9 Oct 2013). Blog. LSE Online.

Bastow, S. (2013) Local prisons improve rehabilitation outcomes by 3 to 4 per cent in 5 years, British Politics and Policy at LSE (3 Oct 2013). Blog. LSE Online.

Bastow, S. (2013) Payment by results in the prison system – challenges of calibrating success and failure, British Politics and Policy at LSE (22 Jun 2013). Blog. LSE Online.

Bastow, S. (2013) The case for market testing our prisons. British Politics and Policy at LSE, 22 Feb 2012. Blog. LSE Online.

Bastow, S. (2012) Suspending UK border security checks: how chronic capacity stress becomes crisis. *British Politics and Policy at LSE*, 27 Feb 2012. Blog. LSE Online.

Bastow, S. (2011) Revelations of dysfunctional governance in Wandsworth Prison are a reflection of the precariousness of bureaucratic arrangements throughout the public sector and their potential to unravel *British Politics and Policy*, 15 August 2011. Blog. LSE Online.

Bastow, S (2010) The 'rehabilitation revolution' in the England and Wales prison system will be slow and uncertain. But small, low-cost measures can lead in the right direction. *British Politics and Policy*, 17 November 2010. Blog. LSE Online.

Bastow, S (2010). [Can Clarke square the circle of reforming criminal justice while also cutting costs by a quarter, by getting 20,000 people out of jail?](#) *British Politics and Policy*, 2 July 2010. Blog. LSE Online.

Bastow, S (2010). '[After the election – the Liberal Democrats' position](#)'. *British Politics and Policy*, 17 November 2010. Blog. LSE Online.

Bastow, S (2010). '[A note on electoral constituency boundaries](#)', *British Politics and Policy*, 28 April 2010. Blog. LSE Online.

Bastow, S (2010). [Politics and pragmatics in managing the prison population](#) *British Politics and Policy*, 14 April 2010. Blog. LSE Online.

(with P Dunleavy, C Gilson, and J Tinkler) *The National Audit Office, the Public Accounts Committee, and the Risk Landscape in UK Public Policy*. A report for the Risk and Regulation Advisory Council, October 2009.

(with P Dunleavy) 'Is measuring public service productivity so hard? An application to e-government in English local authorities', in P. Dunleavy, S. Bastow, E. Mayo, N. Terry and C. Montagu, *Made to Measure: Understanding local public services productivity* (London: New Local Government Network, 2006), pp. 28-41.

'Health and Safety Executive Web Site Study' (2002) short report commissioned by the Constitution Unit UCL as part of a wider study for the Health and Safety Executive on Freedom of Information openness and publication scheme, 14 pages

### **Selected working papers and conference papers**

Bastow, S. (2014) *Ministers, bureaucrats and constrained autonomy in the British prison system. (2014)*. Paper presented to the Governance and Executive Politics group, Political Studies Association (PSA) conference, Manchester (June 2014).

(with J Tinkler and P Dunleavy) (2014). *Using online methods to show how academics and their research have impacts on government and policy*'. Paper presented to the Political Studies Association (PSA) conference, Manchester (June 2014).

Bastow, S (2013) '*Governance and chronic capacity stress in three policy systems: prisons, border control, and administering jobless benefits*'. Paper presented at the PSA conference 2013, Cardiff City Hall, Cardiff.

(with J Tinkler and P Dunleavy) '*Making better use of case studies in studying academic impacts*'. Paper presented at the PSA conference 2013, Cardiff City Hall, Cardiff. April 2013.

Bastow, S (2010) '*Measuring productivity in the England and Wales prison system*'. Panel on 'New developments in understanding productivity, performance and innovation in the UK public sector'system, 1979 to 2009. Paper presented at PSA conference 2010, Edinburgh.

(with L Carrera and Dunleavy), P *Understanding productivity trends in UK tax collection*. LSE Public Policy Group Working Papers (2009), LSE Public Policy Group, London School of Economics and Political Science, London, UK.

(with L. Carrera) '*Understanding productivity in the public sector: Preliminary conclusions*'. Paper to a LSE Public Policy Group conference on Public Sector Productivity, July 2008.

(with P Dunleavy, H Margetts, and J Tinkler). *Government IT Performance and the Power of the IT industry. A cross-national analysis*. Paper presented to American Political Science Association Annual Conference 2004, Chicago.

(with P Dunleavy, Helen Margetts, and Jane Tinkler) '*Progress in implementing e-government in central and local levels in England, 1998 to 2003*'. Paper to PSA Conference April 2003, University of Leicester.

(with P Dunleavy, H Margetts, and J Tinkler) *E-government and policy innovation in seven liberal democracies*. Paper to the Political Studies Association Annual Conference 2003, University of Leicester.

'*Freed from Constraint: Political Alignments in the 2000 London elections*'. Presented research on London mayoral elections at a seminar for the 'Cities, architecture and society in the 21<sup>st</sup> century' course organised by Bilbao Metropoli 30, Bilbao, Spain. October 2001.

(with P Dunleavy, H Margetts, J Tinkler, and H Yared). *Policy learning and public sector information technology*. Paper to the American Political Science Association Annual Conference (2001), Hilton Hotel, San Francisco, 28 August – 1 September.

(with P Dunleavy, Helen Margetts, Simon Bastow, and Jane Tinkler). '*The Advent of a Digital State and Government-Business Relations*'. Paper to the PSA Conference April 2000, University of Manchester.

### **Languages and IT competences**

Spoken and written German and French: fluent.

Microsoft Office, Excel, SPSS and Stata, Moodle, Endnote, Mendeley, Class Apps, Nvivo, fs/QCA software.