

## CURRICULUM VITAE

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**Education:**

2004	Ph.D. Department of Informatics, School of Economics & Commercial Law, Göteborg University
1995	Laurea in Political Science, Università degli Studi di Bologna, Italy.

**Research interests** E-government, Social studies of information systems, Information Infrastructure.

**Position** Lecturer: ISIG-Department of Management, London School of Economics and Political Science, London, UK

**Previous positions:**

2002-2005	Temporary Lecturer, Department of Information System, London School of Economics and Political Science, London, UK
2000-2002	Teaching Fellow, Department of Information System, London School of Economics and Political Science, London, UK
2001-2003	Research Fellow, Dipartimento di Organizzazione e Sistema Politico, University of Bologna, Italy
1997-2000	Researcher at the Viktoria Research Institute, Goteboerg, Sweden

**Other appointments**

2004-2005	Visiting University IULM, Milan Italy
2001- 2004	Visiting Professor Theseus Institute, Sophia Antipolis, France
1999-2001	Visiting at the MII (Master in Enterprise Innovation); University of Trento, Italy
1999-2002	Visiting Professor, HEC, Paris, France (Director of the executive program: e-mastering marketing in the digital era)

## Publications

### Journal papers

1. Cordella, A., Iannacci, F. "Information systems in the Public Sector: the e-Government enactment framework", *Journal of Strategic Information Systems* (2010), Vol.19 (1), pp. 52-66
2. Cordella, A., Willcocks, L. "Outsourcing, Bureaucracy and Public Value: Reappraising the notion of the "contract state"", *Government Information Quarterly* (2010), Vol. 27(1), pp. 82-88
3. Cordella, A. "Information Infrastructure: an actor network perspective", *Journal of Actor Network Theory and Technological Innovation* (2010), Vol. 2 (1), pp.27-53
4. Iannacci, F., Cordella A., Cornford, T., and Grillo F. "Evaluating monitoring systems in the European Social Fund (ESF) context", *Evaluation Review* (2009), Vol. 33 (5), 419-445
5. Cordella, Antonio. ['E-government: towards the e-bureaucratic form?'](#) *Journal of Information Technology*(2007) 22, 265–274
6. 5.Contini, F.Cordella A., ['Information System and Information Infrastructure Deployment: the Challenge of the Italian e-Justice Approach'](#) *Electronic Journal of E- Government* (2007), Vol. 5 (1)
7. Cordella, A. 'Dal concetto di infrastruttura a quello di infrastruttura in azione.' *Studi Organizzativi* (2006).
8. Cordella, A. ['Transaction Costs and Information Systems: Does IT Add Up?'](#) *Journal of Information Technology* (2006), Vol. 21(1), pp. 195-202.
9. Cordella, A.; De Michelis, G. 'In ricordo di Claudio Ciborra.' *Studi Organizzativi* (2006)
10. Barca, C., Cordella, A.; ['Seconds out, round two: contextualizing e-government projects within their institutional milieu: a London Local Authority case.'](#) *Scandinavian Journal of Information Systems* (2006), Vol. 18 (1), pp. 37-60.
11. Cordella, A. 'Actor Network Theory per lo studio dei sistemi informativi: dal concetto di infrastruttura a quello di infrastruttura in azione.' *Sinergie* (2005).
12. Cordella, A. 'From Italy to East London.' *European Journal of Information Systems* 14, no. 5 (2005), pp. 465-466.(Not an Academic Contribution)
13. Whitley, Edgar A.; Cordella, A.; Kallinikos, J.; (eds). 'Personal reflections on Claudio Ciborra's life and work : special issue.' *European Journal of Information Systems* (2005), Vol. 14 (5).

### **Books chapters**

1. Rossignoli C., Mola L., Cordella A., (2009), *Reconfiguring interaction through the e-marketplace: a transaction cost theory based approach*, (ed) Dwivedi, J et al, *Handbook of Research on Contemporary Theoretical Models in Information Systems*, Information Science Reference (IGI Global).
2. Contini F., A. Cordella 'Italian Justice System and ICT: Matches and Mismatches between Technology and Organisation' in Cerillo A. (ed.) *EJustice: Using Information Communication Technologies in the Court System* (2008), IGI Publisher
3. Cordella A., Willcoks, L. 'ICT, marketization and bureaucracy in the UK public sector: critique and reappraisal' in Contini, F., Lanzara G., (ed) *ICT and Innovation in the Public Sector: European Perspectives in the Making of E-Government* (2008) Palgrave Macmillan.
4. Cordella, A. 'The role of information and communication technology in building trust in governance: Towards effectiveness and results.' In *The knowledge economy in development: Perspectives for effective partnerships*. Edited by Vitro, R. Inter-American Development Bank. Sustainable Development Department, 2005.
5. Contini F., A. Cordella 'Sistemi informative e infrastrutture dell'informazioni: I limiti del caso italiano dell'e-justice.' In *Lo studio dei sistemi informativi nelle organizzazioni: teoria e pressioni*. Edited by Contoni, F. Angeli, 2005.
6. Cordella, A.; Simon, K. 'Infrastructure deployment: Global intent vs local adoption.' In *From control to drift*. Edited by Ciborra, C. Oxford University Press, 2000, pp. 172-192.
7. Cordella, A.; Simon, K. 'Hierarchies, markets and networks in the talk society.' In *Informatics in the next millennium*. Edited by Ljungberg, F. Studentlitterature, 1999.

### **Reports**

Avgerou, C.; Ciborra, C.; Cordella, A.; Kallinikos, J; Smith, M. 'The role of information and communication technology in building trust in governance: Towards effectiveness and results.' Inter-American Development Bank. (2005).

### Pears reviewed conferences (selected)

1. Cordella, A., J. Hesse, "E-government in the making: socio-economic development in the Akshaya project" *Proceedings European Conference on Information Systems*, Pretoria, South Africa, June (2010)
2. Cordella A., Mola L., Rossignoli C. (2009): Software market configuration: a socio-technical explanation, ICIS (International Conference on Information Systems) 2009, Phoenix 16 –18 December 2009.
3. Bonina, C., Cordella, A., "Public sector reforms and the notion of 'public value': implications for e-government deployment", proceedings of the 15th Americas Conference on Information Systems (AMCIS 2009), San Francisco, August 6-9, 2009
4. Cordella A., Huyskens, C., Loebbecke, C. 'Inter-Organizational Knowledge Creation as Strategic Challenge: Concept and Cases' Proceedings of the Strategic Management Society, 2008
5. Cordella A., C. Rossignoli, and L. Mola, E-Marketplace and transaction cost theory: a possible interpretative analysis, Proceedings of "ECIS 2006 - European Conference on Information Systems", Goteborg, June , 2006
6. Cordella A., E. Scatolini, "E-government and the problem of sense making: the case of an Italian public administration", *Proceedings European Group of Organizational Studies*, Berlin, Germany (2005)
7. Cordella A., F. Contini, Embedding technology in loosely coupled organisations: the case of the Italian Judiciary, *Proceedings European Group of Organizational Studies*, Berlin, Germany (2005)
8. Cordella, A. 'Standardization in action.' Paper presented at European Conference on Information Systems, Turku, Finland, 14-16 June 2004.
9. Cordella, A.; Contini, F. 'Information system development in the Italian judicial systems: From automation to contextualization.' Paper presented at European Conference on Information Systems, Turku, Finland, 14-16 June 2004.
10. Cordella, A.; Barca, C. 'Seconds out, round two: Contextualizing government projects within their institutional milieu: a London local authority case.' Paper presented at European Conference on Information Systems, Turku, Finland, 14-16 June 2004.
11. Cordella, A. 'Transaction costs and IT: Unfolding the last undiscovered issues.' Paper presented at AIDEA, Milano, Italy, 2003.
12. Cordella A., Maha Shaikh 'Actor network theory and after: What's new for information systems research.' Paper presented at European Conference on Information Systems, Napoli, Italy, 19-21 June 2003.
13. Cordella, A., Grisot, M. 'Distributed knowledge across boundaries.' Paper presented at European Academy of Management, Stockholm, Sweden, 2002.
14. Cordella, A. 'Knowledge production vs knowledge management: The case of pharmaceutical R&D.' Paper presented at European Academy of Management, Stockholm, Sweden, 2002.

15. Cordella, A. 'A case study of standardization throughout IT: the combined effect of standardization in action and of the action on standardization.' Paper presented at International Conference of Management of Technology, Lausanne, Switzerland, 2001.
16. Cordella, A. 'Does information technology always lead to lower transaction costs?' Paper presented at European Conference on Information Systems, Bled, Slovenia, 27-29 June 2001.
17. Cordella, A., 'Knowledging management in the pharmaceutical industry.' Paper presented at AIDEA Giovani, Roma, Italy, 2000.
18. Cordella, A., Klang, M. 'Property rights in the MP3 era.' Paper presented at Scandinavian Conference on Information Systems, 22, Keuruu, Finland, 1999.

## **Research Projects**

2008	Kazakhstan ministry of Justice, "E-government best practices: Canada and Mexico"
2005-7	EU founded project "Evaluation of information systems and monitoring arrangements for the programs supported by the European Social Fund"
2005-7	European founded project AGIS on "ICT for Public Prosecutor's Offices"
2004-2005	"The Role of Information and Communication Technology in Building Trust in Governance: Towards Effectiveness and Results (Founded by IADB), Project manager
2004	E-justice in the UK, the case of Money Claim on Line (University of Bologna, Italy),
2003	Analysis and evaluation of Information infrastructure development in the Italian judiciary system (Italian national research institute, CNR), Grant Holder
1998- 2000	Infraglobe Project: exploring information infrastructures in global organizations (IBM foundation), Researcher

## **Conference organizations and Committees**

European Conference on Information Systems 2009, Conference Organiser Co-chair

Mediterranean Conference of Information Systems 2009, Track Co-chair (E-government)

Italian Chapter of AIS 2009, Track Co-chair (IS Theory and Research Methodologies)

Italian Chapter of AIS 2008, Track Co-chair (IS Theory and Research Methodologies)

IADIS – International Association for Development of the Information Society 2008, Conference Committee Member

European Conference on Information Systems 2008, Track Chair (Strategic Management of IS and IT)

First Global Sourcing Workshop Val d'Isere France 13-15 March 2007, Conference Co-organiser

Mediterranean Conference of Information Systems 2007, Faculty Member of the Doctoral Consortium

Italian Chapter of AIS 2007, Track Chair (IS Theory and Research Methodologies)

SSIT 6 - In Celebration of Claudio Ciborra, LSE, 27-28 March 2006, Conference organiser

Mediterranean Conference of Information systems 2006, Faculty Member of the Doctoral Consortium

**Invited Lectures (most recent)**

2008 "A new approach to e-government", Keynote speech at the Mediterranean Conference on Information Systems, October 23-26, Hammamet, Tunisia

2007 "E-government and bureaucracy: the issue of democracy" Second Facilitation Meeting on Implementing WSIS Outcomes Related to Action Lines C1 and C7eGov, UN, May 24, Geneva, Switzerland

2006 "E-government: a new research frontier" Keynote speech, International Conference on Electronic Commerce (ICEC), August 15, Fredericton, New Brunswick Canada

2006 "E-government and democracy" Sobieski Institute, December 15, Warsaw, Poland

2005 "The Role of Information and Communication Technology (ICT) in Building Trust in Governance: Towards Results and Effectiveness", the Annual Meeting of the Inter-American Development Bank (IDB), April 7, in Okinawa, Japan