Annex 1 – Products & Services

1 - No Charge Services or Products

Product(s)

A physical item supplied by LSE upon request where no charge is made to the customer.

Event(s)

Allowing registration by customers to attend a meeting where all event details and information is provided. Allows attendance, numbers and data collection of event, but where no charge is made to the customer

Seminar(s)

Allowing registeration by customers to attend seminars or workshops where event details and information is provided. Allows attendence, numbers and data collection of event, but where no charge is made to the customer

Questionnaires

Allows customers to participate in questionnaires and facilitate data collection, opinions, research and trend analysis without applying any charges to the customer

2 - Services OR Products with cost implications

Any item in Type 1 where a cost is made to the customer for the core product or service provided

Several different products can be mixed and matched as required for any commodity and in any combinations. Items can consist of cost and no cost items.

Events and Semiars where there are cost implications for attending can be included here. Components can be comprise of mixed income codes and mixed Vat rules as appropriate

3 - Services AND Products with cost implications

Any combnination of item(s) in Type 1 or Type 2 where there is a combination of product(s) or service(s) being provided.

Where charge(s) are made to the customer for one, several, multiple, all or elements of the complete package.

Where there are optional chargeable extras which the customer chooses as part of the overall package.

Products, Events, Seminars & Questionnaires can be mixed and matched as required in any commodity or combination.

Items can consist of elements of cost and no cost items.

Items can consist of elements of vat and no vat items.

Items can consist various income codes dependant on budget area or income type.