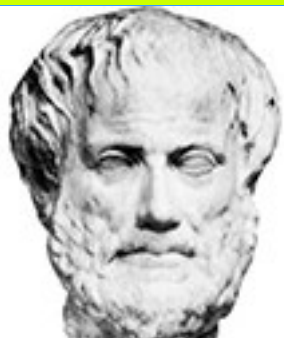


Issue 6

December 2014

Dear Colleagues,



Well 2014 has been quite a year! The Saw Swee Hock Student Centre opened in early January and has received much praise, critical acclaim and a bucketful of awards. My own prediction is there'll be more to come in 2015! The Saw together with the pedestrianisation of Sheffield Street is a clear demonstration of our ability to deliver the two key tenets of the LSE's Estates Strategy: to create a world class estate to match our academic reputation and to create a 'university quarter' in Aldwych.

RIBA
Awards

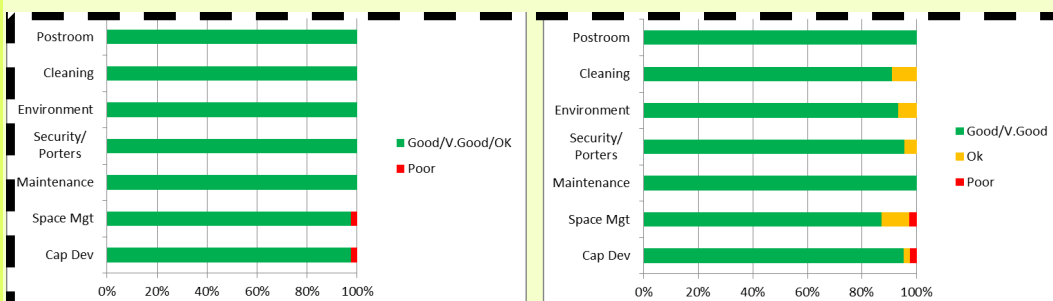
RIBA London Building of the Year Award 2014
Supported by BLP Insurance
Saw Swee Hock
Student Centre,
London School of Economics

Architect: O'Donnell + Tunney
Client: London School of Economics and Political Science - Estates Division
Contractor: Geoffrey Oxley Limited
Structural engineer: Hargreth Consulting Engineers and Design Maritime & Partners
Services and Environmental engineer: BDP
Fire and technical engineer: F&P
Security/Transport/Health consultant: Arup
Access consultant: David Turner Associates
Project Manager: Turner & Townsend
Quantity surveyor: Northcraft
Planning Consultant: Turley Associates
CIBB Coordinator: Graham & Thompson
RIBA Architecture.com

The next stage of implementing this strategy will be the demolition and re-development of the Centre Buildings to create a brand new faculty and teaching building and a new public square. The demolition will commence in July 2015 and with construction due to complete in 2018 the overall investment will be £120m!



In terms of service delivery this has been another very successful year, all sections of the Estates Division performed well according to our customers. In fact we received a 99% positive rating. However as some of you will recall I decided to move the goal posts, as I wanted us to be an excellent rather than an Ok division. Therefore in 2014 I changed an Ok score from a green to an amber rating. Even so the scorecard still makes great reading. Both are included below and your line managers will share the detailed results with you early in the New Year.



OK = Green

OK = Amber

We must never forget that it is the students who pay our salaries and therefore our customer service to them directly and to LSE staff who also provide services and education to them, is absolutely crucial. I know that many of you take great pride in your customer service and this has been recognised by the fact that no less than 54 of you received contribution awards this year.

One of the most pleasing parts of my job is being able to pursue things that are important to me, whether it be delivering buildings of the highest architectural quality or establishing the first LSE Apprentice scheme. Being able to provide young people with career opportunities and work experience makes me incredibly proud of our Division.

We now have three apprentices and hope to take on a fourth in 2015.

Cline McIntosh, Tamara Williams and Jay Gill are welcomed to Estates.



The Year Ahead

The Year ahead will in my view be the busiest ever for the Estates Division. The pace of progress will be relentless. The Space and Property Management Team will be concluding more property deals, planning more space and moving more staff and departments than ever before. The Capital Development Team will not only be involved in the largest ever project undertaken by the School but a whole host of other capital projects. Delivering the Centre Buildings within a working campus will be a major challenge but luckily we have a superb in-house project delivery team and a Facilities Team that will keep the rest of the School running smoothly. Let us also remember that in order for the Division to run smoothly we need an efficient and effective Admin Team, within our sections and across the Division as a whole. The School will be relying on us and I do not underestimate the pressure we will all be under. However, I know that from the Director downwards, whether you are a Porter or a Project Manager, what you do for the School is very much appreciated.

Talking of appreciation, I would like to thank the other four members of the Estates Division's Senior Management Team: Allan Blair, Keith Clarkson, Mandy Hooker and Ken Kinsella. As I'm sure you will appreciate without their support and leadership the Division would not be half as successful.

Thank you to you all for contributing to another great year for the Estates Division. I do hope you and your families will have a restful and happy Christmas and that we will all have continued success in 2015.

Yours sincerely

Julian S Robinson, Director of Estates

P.S Remember the chap at the top of the first page of this newsletter and his maxim, ... "We are what we repeatedly do. Excellence, then, is not an act, but a habit"

Staffing Updates

In 2014 we said hello to Wayne Bowen; Matthew Boyd; Kenneth Chukwueke; Chris Connell; Nabila Cruz De Carvalho; Joseph Djagbo; Jodie Everid; Jay Gill; Antonio Higueta; Tony Lobo; Cline McIntosh; Aleksandra Mirowicz; Roisin Mulcahy; Fiona Nwaobi; Cham Ousman; Susan Parsons; Tanzeem Qureshi; Elena Rivilla-Lutterkort; Mans Ruda; Jaime Rojas; Jasinder Sidhu; Jennifer Williams (again!).

We said goodbye to Lara Aigoro; Keith Clarkson; Norman Evans; Vic Finnigan; Matthew Gale; Rose Ganly; Isabel Gardiner; Manny Odogwu; Robin Ray.

We congratulated Veronika and Nick Garwolinski (daughter); Divine Ajah (son); Zahid Iqbal (son), Rosie Komorowska-Gillam-Jones (daughter); Terri Townsend (son) and Francesca Matano & Ross Ruscoe (engagement).

