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# LSE

## Estates Division Facilities Management



LONDON SCHOOL OF ECONOMICS AND POLITICAL SCIENCE

# Estates Facility Management Newsletter

**We are devastated to report that our electrician, Ged McCormack, passed away on Friday 26 August while in hospital.**

We are still in shock from this terrible news and our thoughts are with his family at this sad time. He leaves a wife and two young children.

Ged was always 100% committed to work and he found it hard when ill health prevented him from doing a job he loved to the full. He was very proud to work for the LSE.

Ged started work with LSE on 25th Feb 2002.

We were very lucky to have someone with a very high standard of City and Guilds qualification certificates which he passed with distinction.



He was keen to learn new skills and had a very good relation with his Managers, Supervisors and workshop colleagues and offered to be a stand-in Supervisors whenever required. He fitted in very well and was selected very quickly as one of two electricians to go on an IT structured cabling course which meant we could install, test and connect cat-5 data cables to the patch panels following a request from our IT department.

Ged started work very early - first one in and picked up any emergencies and acted on them. He always worked very hard and often hurried along other technicians that he thought could do more, he did not like to hang around or waste time.

He loved setting up the Director Children's Christmas party every year and was one of the first on the volunteers' list. He also couldn't wait to show off his family when they arrived to the party.

A few colleagues attended Ged's funeral on 12th September. He was a very much loved member of our team and he will be truly missed. We had a very moving thank-you note from Ged's wife for the funeral attendance and the collection.

Rest in peace, Ged.

**This month it was the 10th anniversary of the September 11th terrorist attacks in the USA. We all paused and remembered the lives lost and how the world changed!**

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### Room for Thought:

It's your life, your one and only life-so take excellence very personally.

**Scott Johnson**

You've got to get to the stage in life where going for it is more important than winning or losing.

**Arthur Ashe**

There are four questions of value in life... What is sacred? Of what is the spirit made? What is worth living for, and what is worth dying for? The answer to each is the same. Only love.

**Unknown**

This newsletter is distributed by email and available on the internet to subscribers and regular users of Help Desk. We very much hope you like reading it, however should you like to unsubscribe from this newsletter please reply to the original email with 'unsubscribe' in the headline.

## Maintenance Work over the summer

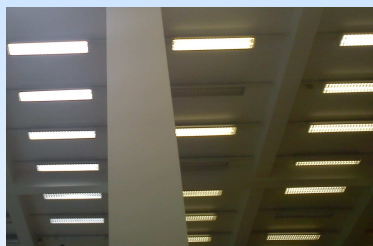
- **Fourth Floor Restaurant & Garrick Restaurant**— all high level spent lamps were changed and diffusers cleaned
- **NAB**— a technician cleaned the decorative ceiling hanged balls, using a high level mobile platform for this job.



- **Shaw Library**—our in-house electricians added eight twin sockets around the room to allow for laptops and other equipment to be used; we also replaced the two humidifiers with new ones



- **Clement House**—the high level areas outside the Hong Kong Theatre have been cleaned including the dome
- **Badminton Courts**—were re-lamped as well as all diffusers and fans cleaned
- **LRB**—high level lighting has been upgraded to LED. This reduces the energy consumption by 50% but gives twice the output of light and the fittings last longer. The latter will help with avoiding the inconvenience to have to build a mobile high level platform every year to replace the lighting.



- **Towers**—all lamps and diffusers in the teaching rooms and public areas have been replaced and cleaned
- **Campus classrooms** have been inspected and general maintenance undertaken to get them ready for the start of term
- **Cowdray House**—all corridor lighting has been replaced with LED
- **St Clements**—all corridor lighting up to the 5th floor has been replaced with LED
- **Clement House**—all corridor lighting has been replaced with LED
- **Library, NAB and East Building**—all shower rooms and loos have been surveyed and general maintenance undertaken where necessary
- **Library**—high level skylight windows was replaced due to a fault. We had to use external scaffold to carry out this work (picture right)
- **Clement House** 3rd floor damaged lino floor was replaced. We have carried out similar repairs elsewhere on campus where needed .



## BEFORE



Example of St Clements corridor with the old lights that were at the end of their working life and inefficient.



Example of Clement House discoloured metal ceiling and a corridor that was dotted with numerous inefficient lights.

## AFTER



Example of St Clements corridor with the new lights that are energy efficient, long lasting and much brighter.



Example of Clement House new ceiling and a corridor where every other light was removed and replaced with energy efficient LED lights. The ceiling holes left from the old lights will be made good shortly.

## Meet Mirren McLeod— Our new part-time Help Desk Technician

**When did you start working for LSE?** I started working at LSE in September 2010 with the Property and Space Management team. I previously spent three years here completing my degree, but I don't think I did very much work during that time!

**How do you like to spend your time outside work?** Going to the theatre, spending time with family and friends and eating as much chocolate as is humanly possible (but not necessarily in that order).

**Tell us something about you that we may not know?** I am former child actress, who worked professionally for a while, and then gave it all up for the exciting world of academia.

**Where do you like to go on holiday?** Italy and America...I never get bored of either place. New York and Venice are amazing and I can't wait to go back.

**What do you look forward to?** Eating in general! When I am not eating, I am thinking about what I am going to eat next!

**If money was no object, what would you like to do?** I would like to spend a year or two travelling around America.

**If you could be stranded with just three objects on a desert island, what would they be?** That's really difficult!  
1. My Blackberry 2. A chocolate bar...no, make it a box of chocolates 3. A book-nothing like reading to pass the time.







How do I feel about sorting out my own waste? At first, it was a challenge but I think I've rapidly got used to the idea of recycling materials at regular intervals.

Prof. Martin Loughlin, Head of Law Department



## INTRODUCING...

The Communal Recycling Stations have arrived!

The NAB has reached 90% recycling compared with 37% across the rest of campus - how will your building do?



LSE LONDON SCHOOL OF ECONOMICS AND POLITICAL SCIENCE  
<http://lse.ac.uk/recycle>

The most recent initiative of the LSE Facility Management Team was to introduce Communal Recycling Stations across campus. Each person is responsible for recycling and segregating their own waste. It is recognised that this requires a change in daily behaviour and so to ease that transition we introduced a positive behaviour change programme called RETHINK.

The RETHINK Strategy uses a range of informative and fun tools to encourage desirable behaviours. Site visits, animation films, trainings and our zero waste website have brought about measurable and continuous improvements.

The LSE RETHINK strategy has 3 steps to promoting positive behaviour change for sustainability:

### Step One

To co-create with stakeholders and pilot solutions

### Step Two

To provide a business case with relevant indicators

### Step Three

To provide clear instructions, training and engagement with all stakeholders in fun and interactive ways to make desired behaviour easy

We've just started but with the ongoing support, cooperation and participation of LSE students and staff we'll continue to move Towards a Zero Waste LSE place.

To view the RETHINK film and for more information please visit the Sustainable LSE website.

The link is:

<http://www2.lse.ac.uk/newsAndMedia/videoAndAudio/channels/sustainableLSE/player.aspx?id=1115>

Before we had this idea, all the furniture that was not used again from offices was dumped, it went to landfill. Since the system started in 2008, we diverted 15 tonnes of furniture to reuse and saved £55,000 in furniture purchasing.

Vic Finnigan, General Porters Team Leader

**We found three major sources of savings: landfill tax, an increasing charge; a quarter of a million individual bin liners a year that we didn't need to buy any more and significant costs of cleaners emptying individual bins, total savings of about £70,000 a year.**

Andy Farrell, Director of



Once a term there is the Relove Fair, where people buy reused

second hand items such as clothing, stationery and books. All the proceeds are fed back into other green initiatives.

Lukas Slothuus, LSE SU Community & Welfare Officer

## Estates Help Desk Contact Details

Log a request via the web: LSE— Estates Division—Help Desk and Services—Service Request Form

To report an emergency: call ext. 2444, from communal phones dial #2444

To follow up progress on a job or log an enquiry: [estates.follow-up-jobs@lse.ac.uk](mailto:estates.follow-up-jobs@lse.ac.uk)

Contact Help Desk: ext. 7956, ext.6415, [estates-help-desk@lse.ac.uk](mailto:estates-help-desk@lse.ac.uk)

Customer Services Manager: ext. 7778, [a.ahjem@lse.ac.uk](mailto:a.ahjem@lse.ac.uk)

**LSE**

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Facilities Management