



This is to certify that
Estates Division of the London School
Of
Economics and Political Science

has achieved 'Putting The Customer First'®
The National Standard for Customer Service.

Compliant from 25/06/2013 to 24/06/2015

A handwritten signature in black ink, appearing to read 'L. Yeardley'.

Lisa Yeardley

Customer First Signatory



Certificate No 0615