

### **If you think a student may be .....?**

Students having difficulties with their studies can feel that they 'are the only one' and may be unaware of the range of support services available at LSE. .

If you are concerned that a student may be having difficulties with his/her studies because of a disability, illness, dyslexia or mental health issue, referring them to an appropriate service within LSE is an important first step. Aside from the Disability and Well-being Service, the student may get appropriate support from:

- Teaching and Learning Centre
- Language Centre
- Centre for Learning Technology
- Library
- Chaplaincy
- Counselling
- Student Union
- Student Services

### **How can staff help?**

- Make sure you know about the full range of student support services at LSE
- Broach your concerns gently and tactfully with the student
- Carefully explore what aspect of his/her studies is causing difficulties
- Emphasise that you want to make sure he/she can fulfil his/her academic potential
- Emphasise that LSE has a wide range of services to support all students so that they can study effectively
- Focus on what can be done to resolve the current study difficulty
- Make the student aware of the LSE service(s) which could be of use
- Be tactful and assure the student of the confidentiality of your discussion
- Get support for yourself from your line manager if you are distressed about dealing with a student in this way