



Using PSMs in the public sector: the experience at Dstl (Defence Science and Technology Laboratory) Nicola Morrill

Seminar jointly organised by the
Problem Structuring Methods (PSM) Special Interest Group
of the Operational Research Society, and the
Information Systems Group of the London School of Economics and
Political Science

LSE, Room S421

5.00 p.m. - 7.00 p.m. on Wednesday 11 October 2006

Nicola Morrill's background is in Operational Research and she currently works for Defence Science and Technology Laboratory (Dstl) within the Strategic Analysis (SA) Group, leading the Coercion Deterrence and Resilience team. The vast majority of Nicola's work utilises qualitative data and is largely focussed on the future. Soft methods play a strong part in the work undertaken within the Group and, increasingly, across Dstl. To this end, a Soft OA Community of Practice has been established within Dstl to share expert knowledge across the Lab. This talk will provide a short overview of Dstl, discuss the use of PSMs within the organisation, with a slant toward the SA Group, and introduce the Soft OA Community of Practice. A number of methods developed within Dstl will also be briefly introduced (including Benefits Mapping, the Strategic Assessment Method, Influence Analysis and Psychologically Profiled Experimental Gaming). Morrill is Nicola's married name, people may know her as Nicola Stewart.

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