

# UK Children Go Online

## Schedule for family visits: Parent Interview

### Introduction

- Introduction of the research project/today's interview (follow-up from last visit, but this time mainly focussing on the internet, we want to see how things have changed or developed)
- Explain confidentiality - their names and identifiers to be changed
- Discussion will be recorded - is that OK? Complete consent forms (or return if completed)

### Background on area

- At first, let me ask about the area where you live.
- *For families who have moved:* Is this a good place to bring up a child of this age in? Is there enough for them to do? What's public transport like? How much freedom do they have to go out?
- *For others:* Has the area changed in the past two years? Is there less or more for your child to do as they're growing up?

### Background on family

- Do you still work as ... and your husband as ...?
- Does your child still go to the same school?
- Does your child still like doing [hobby]?
- Have you acquired any new technologies since our last visit (cable/satellite/ digital TV etc.)?
- *If the above have changed, ask how that affects internet use later.*
- Do you spend more or less time together as a family now that your child is older? Does he/she spend more time in his/her room, with friends, doing homework on his/her own etc?
- Do you give him/her more freedoms now that he/she is older, e.g. staying up longer, watching more TV, going out later? What is he/she allowed to do now that he/she wasn't two years ago?

### Parents' internet use

- Last time you told us how you personally use the internet. Has that changed? Do you use it more/ less now? For different/ new things? (work, entertainment, email, chat, IM, searching, browsing, games, music, web design, shopping, banking)
- What about your husband?

- Have you upgraded your computer or bought a new one since our last visit? Is it still in the same location?
- Have you changed your internet service provider? Do you pay per minute or a monthly flat rate? (Or maybe have broadband?)

### **Child's internet use**

- What about your child? Does he/she use the internet more or less now? Do you know what he/she uses it for and how that has changed? More/less for schoolwork, communicating with others etc?
- When we visited last time X was the expert on computers and the internet in the family. Is that still the case? If not, how did the new person become the expert?
- Do you think your child's knowledge of the internet has grown? If yes, how? Through use at school, self-taught, learned for you?
- *If parents used to help:* Do you still help him/her with using the internet? Does he/she still ask you? Or does he/she use it on her/his own more now? Has he/she become somewhat of an expert now and you ask him/her for help and advice?
- Do you regulate how much he/she gets to use the internet? Are there ever any arguments about that?
- Do you check what he/she gets up to online? How? Just by looking over his/her shoulder and coming into the room from time to time or by checking the history file? Does he/she know/ mind?
- Are you (more) worried what he/she gets up to online? What are you worried about? Have you come across such material yourself? What about your child? What was his/her reaction?
- Have you installed an internet monitoring or filtering system, such as Net Nanny? Does your child know/ mind?
- If not, would you do it if your child was younger? Would you know how to do it?
- Have you spoken about issues of internet safety with him/her?
- Do they learn about that at school?
- What do you think should be done to make the internet safer for children?

### **At the end**

- I would now like to talk to your son/daughter. Is there anything you think I should ask him/her? Anything particularly interesting?
- Do you have any further questions?
- THANK YOU.