

Conference Programme

Close Calls: Organizations, Near-Misses and Alarms

March 26-27, 2009

ESRC Centre for Analysis of Risk and Regulation
London School of Economics and Political Science

*Location: Hong-Kong Theatre [Ground Floor] & D202 [2nd Floor] - Clement House;
Aldwych; London*

Thursday, March 26th

10:00 - 11:00 **Coffee and Registration** (*Location: Hong-Kong Theatre Foyer*)

11:00 - 11:15 **Introduction and Welcome:** Michael Power

11:15 - 12:00 **Opening session 1** (Chair: Michael Power) (*Location: Hong-Kong Theatre*)

Todd LaPorte: "Considering 'Close Calls', Precursor Dynamics and Improved Operational Wisdom."

12:00 - 12:45 **Opening session 2** (Chair: Michael Power) (*Location: Hong-Kong Theatre*)

Andrew Hopkins: "Why BP Failed to Learn The Lessons From Elsewhere: The Texas City Refinery Fire"

12:45 - 2:00 **Lunch** (*Location: Café Pepe 3rd Floor*)

2:00 - 3:00 **Session 1**

A. 'Near Misses' as an Organizational Construction (Chair: Jeanette Hofmann)
(*Location: Hong-Kong Theatre*)

Carl Macrae: "Constructing near-misses: proximity, distance and the space between"

Lise Justesen: "Constructing the category of "the near miss" in the construction industry"

B. Medical Competence and Error (Chair: Erika Mansnerus) (*Location: D202 2nd Floor*)

Mary Dixon-Woods & Justin Waring: "Detecting the dodgy doctor: 'warning signs' as an essentially contested concept"

Nicola Mackintosh & Jane Sandall: "VitalPAC: a means of hospital-wide physiological surveillance?"

3:00 - 4:00 Session 2

Foundations of Near Miss Analysis (Chair: Bridget Hutter)
(Location: Hong-Kong Theatre)

John Downer: "Anticipating Disaster: Why Near-Misses aren't Nearly Enough"

Ulku Oktem & Rafael Wong: "Near-Miss Management: Managing the Bottom of the Risk Pyramid"

4:00 - 4:30 Tea (Location: Café Pepe 3rd Floor)

4:30 - 6:00 Panel Discussion: Organizations under stress – what are the warning signs?
(Chair: Michael Power) (Location: Hong-Kong Theatre)

Mark Cooke (Regional Chief Operational Risk Officer - EMEA & Switzerland, UBS)

Martyn Jones (Technical Partner, Deloitte)

Richard Hobbs (Managing Director, Beachcroft Regulatory Consulting)

6:00 - Drinks Reception
(Location: Atrium, Old Building)

Friday, March 27th

9:00 - 10:00 Session 3

A. Safety in the Nuclear Industry (Chair: Henry Rothstein)
(Location: Hong-Kong Theatre)

Sandrine Pierlot; Violaine Bringaud & Jean-François Maffre: "Weak Signals for Improving Safety in the Nuclear Industry"

Johan M Sanne: "Bounded practices in knowledge production produce vulnerabilities in safety-case regulation"

B. Clinical Systems and Warnings (Chair: Carl Macrae) (Location: D202 2nd Floor)

Myles Leslie: "Near Misses: Systems management in clinical medicine and public service"

Carine Vassy; Robert Dingwall; Richard Keller; Anne Murcott "Deaths that go unnoticed: Registration and excess mortality in England, the USA and France"

10:00 - 11:00 'Near Miss' Management Systems (Chair: Sharon Gilad)
(Location: Hong-Kong Theatre)

Michael Huber: "Organisational Prerequisites of Early Warning Systems: The Emergence of Failure Management in Academia"

Simone Rozzi, Paola Amaldi & Barry Kirwan: "From "Intent" to "Action": Evolution of a Safety Net"

11:00 - 11:30 **Coffee and Tea** (*Location: Café Pepe 3rd Floor*)

11:30 - 12:30 **Early warnings and Organizational Responses** (Chair: Michael Power)
(*Location: Hong-Kong Theatre*)

William Stein & Darinka Asenova: "An innovative approach to risk prediction in the regulation of care services in Scotland"

Anu Suokas: "Managing risk and uncertainty: the organisational dynamics of early warning systems"

12:30 - 1:30 **Final Session** (Chair: John Downer) (*Location: Hong-Kong Theatre*)

Paul Shrivastava: "Nearly Missing the Near Misses"

1:30 - 1:45 **Concluding Remarks**

1:45 - 2:45 **Lunch** (*Location: Café Pepe 3rd Floor*)

2:45 - **Conference Ends**